



Trust Headquarters
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1st April 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200325.

You requested the following information, please also see our response below:

What is the number of trauma calls we attend and the total number of calls we attend and a percentage of total trauma calls to the total calls for 2019/2020?

	Number of trauma calls	Total calls	%
2019/20	60,095	653,096	9.20%

- Values provided are from the 1st April 2019 to the 29th Feb 2020.

Total calls provides values only up to and including Feb 2020.

- For total numbers of calls this value is available publicly on the NHS AQI website:

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

- Please note that 'Trauma' and 'Major trauma' were the patient conditions used to identify trauma cases. This may not always be the same as what crew found when they arrived at scene.

As well as this do you have anything regarding PTSD amongst the workforce, how many workers have time off for PTSD or secondary traumatic stress for 2019/2020?

Unfortunately, we are not able to answer this question as PTSD is currently not recorded separately, but in a wider 'stress' category when a member of staff is off sick and away from the workplace. Staff are offered support for all mental ill health issues through the Trusts Wellbeing hub which provides in house support and referral to specialist pathways as required.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

