South East Coast Ambulance Service
NHS Foundation Trust

Trust Headquarters
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Crawley
West Sussex
RH10 9BG

**Tel: 0300 123 0999**
**www.secamb.nhs.uk**

25th March 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/03/11.

You requested the following information, please also see our response below:

**I am writing to request information to which I am entitled under the Freedom of Information Act. I am outlining my query as specifically as possible, but if this request is too wide or unclear, please let me know. I understand that under the Act you are required to advise and assist anyone making a request.**

**I would like to know how many ambulances your trust has dispatched in relation to the coronavirus outbreak – from the week commencing 13 January 2020 to the week commencing 2 March 2020.**

**Please break down the information into the following:**

- **Number of total 999 calls to your trust, grouped by week, in this time period**
- **Total amount of time these calls lasted (in minutes)**
- **Number of ambulances dispatched following calls (per week)**
- **Number of calls (per week) where coronavirus or Covid-19 was mentioned as a possible cause of the patient's condition**
- **Total amount of time these coronavirus calls lasted (in minutes)**
- **Number of ambulances dispatched (per week) in relation to these coronavirus calls**
- **Total length of time of calls (per week) and total length of time of calls where coronavirus or Covid-19 was mentioned as a possible cause of the patient's condition (per week)**

| week of year | Total 999 | Total call duration (mins) | Nos of incidents with a resource dispatched | Nos of Covid-19 (related) calls | Total call duration-COVID-related (mins) | Nos of COVID-related incidents with a resource dispatched |
|---|---|---|---|---|---|---|
| 13/01/2020 | 17517 | 113709 | 13528 | 0 | 0 | 0 |
| 20/01/2020 | 17722 | 110585 | 13607 | 0 | 0 | 0 |
| 27/01/2020 | 19532 | 122856 | 14202 | 0 | 0 | 0 |
| 03/02/2020 | 18959 | 120349 | 13759 | 0 | 0 | 0 |
| 10/02/2020 | 19355 | 123048 | 13952 | 20 | 141 | 19 |
| 17/02/2020 | 19250 | 120393 | 13762 | 16 | 161 | 16 |
| 24/02/2020 | 19098 | 122804 | 13903 | 57 | 638 | 58 |
| 02/03/2020 | 20062 | 124580 | 13935 | 52 | 120 | 52 |
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- For Questions 3 and 6, we have provided the number of incidents where at least one resource has arrived on scene.
- For Questions 3 and 6, this will include non-call related incidents.
- For questions 1,2,4 and 5, this will include but not limited to calls that were: cancelled by caller, duplicates, Hear & Treat and See & Treats.
- Please note that Covid-19 cases were identified based on the ConditionID, Disposition and Call note. Not all cases will be identified nor be confirmed COVID cases.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust