South East Coast Ambulance Service
NHS Foundation Trust

Trust Headquarters
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
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01 October 2026
Internal Reference: 260905
Email:

Dear ,

Thank you for your request for information, which we received on **03/09/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I would like to submit the following request under the Freedom of Information Act.

1. For the period 1 April 2026 to 31 August 2026, in how many category 1 incidents was the first ambulance crew on scene made up of non-registered staff (ie not including a paramedic)?
2. During this period, how many category 1 incidents did you respond to in total? (By respond to I mean an incident where a crew attended so please exclude ones which were downgraded or cancelled before arrival)?
3. For the period 1 April 2026 to 31 August 2026, in how many category 2 incidents was the first ambulance crew on scene made up of non-registered staff (ie not including a paramedic)?
4. During this period, how many category 2 incidents did you respond to in total? (By respond to I mean an incident where a crew attended so please exclude ones which were downgraded or cancelled before arrival)?
5. Do you have comparable figures for the above four questions for the same time period (1 April to 31 August) in 2025, 2024 and 2023? If so could you please include them.

Formal Response

Please refer to the table below:

**Community First Responders have been excluded from the data for questions 1 and 3.*

Date Range: The 1st April – 31st August for each year.

Year	Question 1	Question 2	Question 3	Question 4
2023	3,218	22,452	27,723	162,237
2024	2,650	24,871	20,554	166,159
2025	2,498	26,979	18,217	160,265
2026	2,477	29,582	18,125	170,697

Non-registered staff referred to in this response are trained ambulance clinicians working within established clinical models and scope of practice. The figures relate to the first ambulance crew on scene and do not indicate whether additional resources, including registered paramedics, subsequently attended the incident.

Next steps

Some information held by the Trust is routinely published on our website and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at **FOI@secamb.nhs.uk**

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust