



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

27 August 2026
Internal Reference: 260816
Email:

Dear ,

Thank you for your request for information, which we received on **07/08/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request and our Formal Response

Please provide the following information relating to the charging of electric vehicles at South East Coast Ambulance Service NHS Foundation Trust premises:

1. Does the Trust permit members of staff to charge privately owned electric vehicles at Trust-owned or Trust-operated charging points?

Yes.

2. Does the Trust permit staff who are allocated Trust vehicles, lease cars or company cars to charge those vehicles free of charge at Trust premises?

Trust operational vehicles are on a free charging tariff for all charging points; all other vehicles are charged at the appropriate rate. The exception being Nexus House (Trust HQ) where EV's can use the charging facilities managed by the landlords EV operator ROAM free of charge; this is for Trust operational vehicles, privately owned vehicles (including visitors).

3. If charging is provided free of charge, please provide:
 - o the policy governing this arrangement;

There is no policy that governs this arrangement as the only site applicable is the landlords managed EV chargers.

- the categories of staff who are eligible;

Trust operational vehicles, privately owned vehicles (including visitors).

- whether the charging is restricted to business use or also includes private use.

There is no restriction on use.

4. If staff are required to pay for charging, please provide:
- the charging tariff(s);

£0.15 /kWh

- how payment is collected; and

Payment is collected and managed by an external provider using a PCI (Payment Card Industry) compliant platform.

- the date on which charging fees were introduced

Unknown

5. Please provide copies of any current policies, guidance, procedures or communications relating to the use of EV charging facilities by staff.

Guidance, such as a driver user guide is available to all users via the external provider. Internal communications on driver app providers are communicated to all staff as applicable via a news feature.

6. Please state:
- the number of EV charging points installed at Trust sites;

131

- how many are reserved exclusively for operational fleet vehicles; and

12 are used solely for fleet vehicles.

- how many are available for staff use.

119, although operational vehicles can also use these.

7. If the Trust has undertaken any assessment of the financial cost of providing free EV charging to staff, please provide copies of that assessment or any summary reports.





The trust has an on-going project to review the financial costs.

If any of the requested information is already publicly available, I would be grateful if you could direct me to the relevant publication or webpage.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust

