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4th July 2026
Internal Reference: 260751
Email:

Dear ,

Thank you for your request for information, which we received on **23/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request and our Formal Response

In a [press release](#) concerning 24 June, the London Ambulance Service stated that it had responded to a “record” number of Category 1 calls and experienced the “busiest day in the Service’s history with 7,900 calls”.

In this context, under the Freedom of Information Act 2000, please provide me with the following information for this Ambulance Service NHS Trust:

- Total number of Category 1 calls that the service responded to on each day in the period 24-26 June 2026.
- Total number of calls (all categories) that the service received each day in the period 24-26 June 2026.

All incidents Responded to: The total count of incidents with a response.

C1 Incidents Responded to: The total count of C1 incidents with a response.

Top 50 Days for all incidents Responses – The top 50 days with the highest count of responses.



Top 50 Days for C1 Incidents Responded to: The top 50 days with the highest count of C1 responses.

Note: The start date used for the top 50 days proportion of this request aligns with the introduction of the Ambulance Response Programmes (ARP).

Date Range: 22/11/2017 - 26/07/2026

Please refer to the table below:

Date	All Incidents Responded to	C1 Incidents Responded to
24/06/2026	2192	250
25/06/2026	2141	277
26/06/2026	2149	280

- A list of the top 50 days in the service's history for Category 1 call responses, including the date and total number of calls on each day.

Please refer to the table below:

Date	Top 50 Days for C1 Incidents Responses
01/01/2022	224
01/01/2024	216
07/09/2024	220
30/11/2024	216
25/12/2024	219
01/01/2025	220
30/05/2025	219
14/06/2025	212
21/06/2025	217
01/07/2025	235
03/07/2025	217
11/07/2025	213
16/07/2025	228
27/09/2025	214
05/10/2025	215
30/11/2025	215
02/12/2025	227
16/12/2025	223
19/12/2025	214
22/12/2025	216
01/01/2026	237





28/01/2026	214
18/03/2026	217
08/04/2026	224
28/04/2026	217
21/05/2026	254
22/05/2026	220
23/05/2026	228
24/05/2026	231
26/05/2026	244
28/05/2026	235
29/05/2026	220
30/05/2026	217
06/06/2026	217
20/06/2026	213
22/06/2026	223
23/06/2026	226
24/06/2026	250
25/06/2026	277
26/06/2026	280
27/06/2026	267
29/06/2026	230
01/07/2026	212
04/07/2026	228
08/07/2026	226
09/07/2026	212
11/07/2026	218
12/07/2026	233
17/07/2026	239
18/07/2026	228

- A list of the top 50 days in the service's history for calls (all categories), including the date and total number of calls on each day.

Please refer to the table below:

Date	Top 50 Days for all Incident Responses
14/10/2017	2137
13/11/2017	2123
18/11/2017	2182





19/11/2017	2153
20/11/2017	2184
21/11/2017	2148
23/12/2017	2140
29/12/2017	2115
30/12/2017	2111
01/01/2018	2170
29/12/2018	2150
01/01/2019	2355
22/04/2019	2151
26/08/2019	2128
22/11/2019	2138
23/11/2019	2130
25/11/2019	2136
08/12/2019	2101
14/12/2019	2107
15/12/2019	2206
16/12/2019	2144
21/12/2019	2144
22/12/2019	2135
28/12/2019	2195
29/12/2019	2152
30/12/2019	2126
01/01/2020	2280
03/01/2020	2112
04/01/2020	2155
05/01/2020	2112
01/02/2020	2099
21/05/2020	2186
27/12/2020	2131
28/12/2020	2116
01/01/2021	2125
28/06/2021	2105
01/01/2022	2164
01/01/2024	2103
16/12/2024	2120
28/12/2024	2160
29/12/2024	2114
30/12/2024	2117
01/01/2025	2115
27/12/2025	2100
01/01/2026	2167
02/01/2026	2140
26/05/2026	2158





24/06/2026	2192
25/06/2026	2141
26/06/2026	2149

When I say “in the service’s history”, I mean for as long back as records stretch and can be reasonably accessed. Please indicate the timescale this covers in your response.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust’s response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust’s Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner’s Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO’s website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust

