



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

24th July 2026
Internal Reference: 260749
Email:

Dear ,

Thank you for your request for information, which we received on **22/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Please could you provide the following information regarding musculoskeletal physiotherapy services provided by your trust.

1. Is your trust contracted by its ICB to provide musculoskeletal physiotherapy services?
2. Are any of the musculoskeletal physiotherapy services your trust is contracted to provide provided directly by the trust itself (as opposed to being subcontracted to an independent provider)? If so, what are the names of these services? (*For example, for Guy's and St Thomas' NHS Foundation Trust the names of their relevant services would be 'Musculoskeletal physiotherapy' and 'Musculoskeletal assessment service (MCATTS)'.*)
3. If some of your musculoskeletal physiotherapy services are subcontracted to independent providers, please list the names of these independent providers.

For the following questions, based on your answers to questions 2 and 3, please provide information for the totals across musculoskeletal physiotherapy services provided directly by your trust itself (i.e. 'Trust services') and indirectly by independent providers (i.e. 'Independent providers').



4. For both trust services and services by independent providers, **the total number of referrals received for musculoskeletal physiotherapy** in each of the calendar years given.

Calendar year	Total number of referrals in calendar year	
	Trust services	Independent providers
2020		
2021		
2022		
2023		
2024		
2025		

5. For both in-house services and services by independent providers, **the total number of patients that received an initial musculoskeletal physiotherapy appointment** in each of the calendar years given.

Calendar year	Total number of patients assessed in calendar year	
	Trust services	Independent providers
2020		
2021		
2022		
2023		
2024		
2025		

6. For both in-house services and services by independent providers, the total expenditure on musculoskeletal physiotherapy services in each of the calendar years given.

Calendar year	Total spend on MSK physiotherapy services	
	Trust services	Independent providers
2020		
2021		
2022		
2023		
2024		
2025		





7. For all musculoskeletal physiotherapy services across your trust, the average number of patients on the waiting list for each of the calendar years given.

Calendar year	Number of patients currently on waiting list	
	Trust services	Independent providers
2020		
2021		
2022		
2023		
2024		
2025		
2026		

8. As a final question, if you are able, please can you provide a breakdown by individual independent providers of the total number of patients assessed by independent providers you gave above. Please add additional rows to the table if required.

Name of independent provider	Calendar year	Total number of patients assessed in calendar year per independent provider
X	2020	
	2021	
	2022	
	2023	
	2024	
	2025	

Formal Response

The Trust is not contracted by its ICB to provide musculoskeletal physiotherapy services. While the Trust does provide access to a triaged physiotherapy service as part of its employee health and wellbeing offer, this is a workforce support service and is not a directly commissioned NHS clinical service. Therefore, the Trust does not hold the information requested in relation to commissioned musculoskeletal physiotherapy services.





Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust

