

111
Calls
183337

Nature of Call	Emergency 999 Calls	Emergency Responses	Emergency - Responses - Red 1	Emergency - Responses - Red 2	Emergency - Responses - Green 2	Emergency - Responses - Green 4	Red 1 within Target	Red 2 within Target	Green 2 within Target	Green 4 within Target	Emergency Transports	
Unknown	16	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
999 HCP	177	163	0	64	92	5	n/a	n/a	95%	89%	141	
ABANDONED CALL	49	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
Abdominal/Pain Pain	27	21	0	6	23	2	n/a	n/a	67%	96%	23	
Alcohol Intoxication/Related	22	16	0	2	13	1	n/a	n/a	100%	92%	100%	7
Allergic Reaction	9	8	0	5	3	0	n/a	n/a	60%	100%	n/a	6
Assault	13	12	0	1	11	0	n/a	n/a	100%	93%	n/a	5
Back Pain	33	25	0	2	20	3	n/a	n/a	100%	90%	100%	19
Bleeding	70	50	0	14	27	9	n/a	n/a	50%	85%	100%	36
Breathing/DNT Problems	117	104	0	71	29	4	n/a	n/a	77%	97%	100%	72
Burns	2	1	0	0	1	0	n/a	n/a	n/a	100%	n/a	1
Cardiac/Respiratory Arrest	12	11	8	0	3	0	100%	n/a	100%	n/a	1	
Chest Pain/Cardiac Prob	173	146	0	112	33	1	n/a	58%	100%	100%	115	
Choking	2	2	0	2	0	0	n/a	n/a	50%	n/a	n/a	0
Clinical	21	6	0	1	2	3	n/a	100%	100%	100%	3	
Diabetic Probs	24	16	0	5	9	2	n/a	n/a	60%	100%	100%	8
Drowning/Water Incident	2	1	0	0	1	0	n/a	n/a	100%	100%	n/a	0
Electrocution/Shock	1	1	0	1	0	0	n/a	n/a	100%	n/a	n/a	1
Eye Problems	4	2	0	1	0	1	n/a	n/a	0%	n/a	100%	1
Fall Assistance Only	17	16	0	0	15	1	n/a	n/a	0%	93%	100%	6
Falls -12H	167	145	0	23	72	50	n/a	83%	96%	96%	64	
Fire - Confirmed Casualty	2	2	0	0	2	0	n/a	n/a	100%	n/a	n/a	0
FIRE ARMS/HOSTAGE INCIDENT	1	1	0	0	1	0	n/a	n/a	n/a	100%	n/a	0
Fire Call	1	1	0	0	1	0	n/a	n/a	n/a	100%	n/a	0
Fitting	38	32	0	26	6	0	n/a	85%	83%	n/a	21	
Fracture	1	1	0	0	1	0	n/a	n/a	n/a	100%	n/a	1
Generally Unwell	202	141	0	29	103	8	n/a	84%	n/a	94%	80	
HCP Admission 120 minutes	152	137	0	0	0	0	n/a	n/a	n/a	n/a	131	
HCP Admission 180 minutes	1	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
HCP Admission 240 minutes	24	22	0	0	0	0	n/a	n/a	n/a	n/a	19	
HCP Admission 60 minutes	12	9	0	0	0	0	n/a	n/a	n/a	n/a	8	
Headache	12	8	0	1	7	0	n/a	n/a	100%	100%	n/a	6
Heat/Cold Exposure	2	2	0	0	1	0	n/a	n/a	n/a	100%	n/a	1
Limb/Pain Injury	88	76	0	8	37	12	n/a	88%	98%	100%	61	
Maternity Issues	4	4	0	2	2	0	n/a	50%	100%	n/a	3	
Mental Health Issues	56	46	0	10	33	2	n/a	80%	94%	100%	36	
Minor Ailment/Injury	82	48	0	11	32	5	n/a	100%	91%	100%	36	
NEONATAL TRANSFER	27	20	0	0	0	19	n/a	n/a	n/a	100%	20	
NHS 111	188	161	0	60	75	26	n/a	67%	95%	96%	114	
NHS 111 (Manual Entry)	34	30	0	11	14	5	n/a	55%	100%	100%	18	
Overdose/Ingestion -Accidental	8	4	0	0	4	0	n/a	n/a	n/a	100%	n/a	3
PP Referral 2	7	5	0	0	0	0	n/a	n/a	n/a	n/a	0	
PP Referral 4	2	2	0	0	0	0	n/a	n/a	n/a	n/a	0	
Pre Alert	4	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
PRESALET	56	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
Routine Journey	0	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
RTC - Entrapment	2	2	0	1	1	0	n/a	0%	100%	n/a	2	
RTC - Moderate/Major Injury	29	21	0	6	15	0	n/a	100%	100%	n/a	10	
RTC - No/Minor Injury	24	16	0	5	11	0	n/a	80%	100%	n/a	5	
Social/Domestic Issues	18	9	0	0	4	3	n/a	n/a	100%	33%	11	
Stroke/Neurological	100	73	0	59	11	3	n/a	63%	93%	100%	58	
TEST CALL ONLY DO NOT DISPATCH	2	0	0	0	0	0	n/a	n/a	n/a	n/a	0	
Transport Request (Crew)	1	1	0	0	0	0	n/a	n/a	n/a	n/a	1	
Trauma	161	135	0	17	101	16	n/a	71%	95%	94%	108	
Unconscious/Faint	49	46	0	44	2	0	n/a	73%	100%	n/a	32	
Totals	2368	1813	8	596	838	181	100%	72%	94%	96%	1287	

Date range: 01/02/2014 - 31/03/2014

111:
This value is for the whole 111 service. We are unable to provide further information regarding the 111 activity.

999:
Runnymede district

999 activity only

Nature of call is recorded during telephone triage

Red 1 target 75%
Red 2 target 75%