



Trust Headquarters
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West Sussex
RH10 9BG

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www.secamb.nhs.uk

11th August 2026
Internal Reference: 260736
Email:

Dear ,

Thank you for your request for information, which we received on **16/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing to you under the Freedom of Information Act 2000 to request the following information from your Trust. The questions relate to dermatology services your Trust commissions, including the use of teledermatology. Please could you provide me with answers to the following:

1. Teledermatology provision

Does your organisation currently use a teledermatology platform or system to support the delivery of dermatology services? If yes, please confirm whether this is used for any of the following purposes:

- Store-and-forward image review
- Advice and Guidance between primary and secondary care
- Remote consultation or virtual outpatient appointments
- Triage of urgent suspected skin cancer referrals



2. Technology platform

Please state the name of the teledermatology software platform or system currently in use. If more than one platform is in use, please list all and indicate the purpose of each.

3. Commissioning and funding arrangements

Is the teledermatology platform funded and procured directly by your organisation, or is it commissioned and funded by your ICB? If both apply, please clarify which platforms fall under each arrangement. Additionally, please indicate whether any of your teledermatology platforms are funded centrally, for example through research-supported or NHS England funding.

4. Contract details

Please state the start date, end date, and total contract value of the current teledermatology platform contract or contracts, where this information is not exempt from disclosure.

5. Procurement plans

Is there an active or planned procurement for a teledermatology platform currently under way or anticipated within the next 24 months? If yes, please provide details of the anticipated timeline.

6. Dermatology referral activity

For the most recent full financial year for which data is available, please provide:

- The total number of new referrals onto a dermatology Referral to Treatment (RTT) pathway received by your organisation
- The total number of urgent suspected cancer (two-week wait) referrals for skin cancer received by your organisation
- The total number of skin cancers diagnosed by your organisation

7. Key contacts





Please provide the name and contact details, or job title if personal details are not disclosable, of the following individuals within your organisation:

- The clinical lead for dermatology
- The operational or service lead responsible for dermatology services
- The individual responsible for digital or technology procurement within dermatology or the wider clinical directorate

Formal Response

The requested information is not applicable to South East Coast Ambulance Service NHS Foundation Trust, as the Trust does not commission or provide dermatology services, including teledermatology services. Accordingly, the Trust does not hold information within the scope of this request.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,





Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Colin Dennis, Interim CEO: Jen Allan