



Trust Headquarters
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7th August 2026
Internal Reference: 260729
Email:

Dear ,

Thank you for your request for information, which we received on 13/07/2029.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Under the Freedom of Information Act 2000, please provide details of any immersive visualisation, immersive learning, immersive training, immersive simulation or panoramic projection systems purchased, leased, commissioned or installed by your organisation between 1 January 2020 and today's date.

This includes, but is not limited to:

Immersive classrooms
Immersive rooms
Projection domes
Cylindrical projection systems
CAVE (Cave Automatic Virtual Environment) systems
XR, VR or MR rooms
180°, 270° or 360° projection environments
Interactive immersive spaces
Simulation suites
Decision theatres

For each installation, please provide:



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Name of the supplier awarded the contract.
Manufacturer or product brand supplied.
Brief description of the system.
Department, faculty, school or business unit using the system.
Building or campus where installed (where appropriate).
Date of contract award.
Date of installation or commissioning.
Total contract value (excluding VAT where possible).
Procurement route used (Open Tender, Framework Agreement, Mini Competition, Direct Award, Quotation, etc.).
Name of the procurement framework used (if applicable).
Contract or tender reference number.
Whether there is an ongoing maintenance or support contract and, if so, its expiry date.
Copies of any publicly releasable tender specification, statement of requirements or contract award notice relating to the procurement.

If complying with this request in full would exceed the cost limit under Section 12 of the Freedom of Information Act, please provide items 1–10 only.

Formal Response

The Trust can confirm that it does not hold information within the scope of this request, as no systems or installations of this nature are installed at South East Coast Ambulance Service NHS Foundation Trust.

The Trust can confirm that it does not hold part of the information within the scope of this request. The trust has one simulation suite that was installed by external contractors at the Medway make ready centre. However, this is not currently utilised. The Trust does not hold the details of its purchase from the external contractors.

There is a static Ambulance at Haywards Heath College that is used for role play only, it has no video capability.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



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