



Trust Headquarters
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10th August 2026
Internal Reference: 260727
Email:

Dear ,

Thank you for your request for information, which we received on **12/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

Your Request and our Formal Response

As of the 1st April 2026 - how many body worn videos have now been issued to employees at your trust, to assist with staff protection when they are responding to ambulance call outs to the public?

The Trust has issued 380 body-worn video cameras to support colleagues safety while responding to ambulance incidents. 240 are allocated for operational road crews and 140 are allocated for command and control responders, for example tactical commanders.

How much has the trust spent on purchasing body worn videos?

A total of £372,522 has been spent on purchasing body worn video equipment. Please note this figure includes licenses.

Between 2020/21 and 2025/26 – how many ambulances have been fitted with external cameras and what has been the cost of the roll out?



The costs for installation are not available as it formed part of the overall vehicle conversion costs, as the figures are all for new vehicles.

Year	Double Crewed Ambulance (DCAs) with installed external cameras
2020/21	25
2021/22	34
2022/23	65
2023/24	57
2024/25	57
2025/26	97

Between 2020/21 and 2025/26 – how much has the trust spent on conflict resolution or de-escalation training for staff, to help them manage violent or abusive situations?

Year	Trust Spend on Conflict Resolution/De-Escalation Training for Staff
2020/21	Not Available (internal training only)
2021/22	Not Available (internal training only)
2022/23	Not Available (internal training only)
2023/24	£12,135
2024/25	£27,310
2025/26	£15,798

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk



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Chair: Michael Whitehouse CEO: Simon Weldon

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



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