

24th July 2026
Internal Reference: 260723
Email:

Dear ,

Thank you for your request for information, which we received on **13/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

We are currently undertaking some benchmarking of Freedom of Information (FOI) performance across ambulance services and would be grateful if you could provide the following information for your organisation, broken down by month for the most recent 24 month period available:

- Number of FOI requests received
- Number of FOI requests completed
- Percentage compliance with the statutory 20-working-day response timescale
- Number of internal reviews requested

The information will be used to support performance benchmarking and service improvement activities within our Information Governance function.

We appreciate that organisations may record and report their figures slightly differently. If your reporting methodology differs from the above, any explanatory notes would be greatly appreciated to support accurate comparison.

If it would be helpful, we would be happy to reciprocate and provide our own monthly FOI figures and compliance data on request.



Formal Response

The table below sets out the data recorded by the Trust for the period July 2025 to July 2026. Please note that the compliance figures for June 2026 and July 2026 reflect the position as at the date this FOI response was issued.

The Trust's final monthly FOI compliance position is calculated retrospectively, once the relevant response timeframes have concluded.

Month	Number of FOIs Received	Number of FOIs completed This is the number is FOIs completed within the stated month.	Percentage compliance with the statutory 20-working-day response timescale	Number of internal reviews requested
July	50	50	84.0%	0
August	45	38	84.4%	0
September	44	35	79.5%	0
October	45	29	64.4%	1
November	35	28	80.0%	0
December	42	27	64.35	0
January	50	34	68.0%	0
February	40	40	100.0%	1
March	52	46	88.4%	1
April	43	30	69.8%	0
May	39	35	89.7%	0
June	51	42	88.2%	4
July	46	14	100% *This is subject to change and is to date only. A compliance of 100% has been maintained as not FOI have breached the 20-working day timeframe and the current FOIs received though not complete remain in date (open within the 20-working day timeframe)	1





Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

