



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

5th August 2026
Internal Reference: 260721
Email:

Dear ,

Thank you for your request for information, which we received on **09/07/2027**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

1. Please provide details of your current Radiology Information System (RIS) and Picture Archiving and Communication System (PACS).

System	Current supplier & product	Contract expiry (mm/yyyy)	Current contract value (£, if held)
RIS			
PACS			

2. Please list any AI or clinical decision-support tools currently in live use within radiology, with the clinical application (if applicable) and supplier for each.

AI / decision-support tool	Clinical application – if applicable (e.g. stroke / CT head)	Supplier	In use since (year)
[Tool 1]			
[Tool 2]			



3. Please list any AI-based tools used by your trust for each of the following parts of the radiology workflow.

Radiology workflow segment	Definition	AI tool used	Supplier	In use since (year)
Reporting and documentation	Structured reporting templates and report generation (including AI report drafting)	[Tool 1]		
		[Tool 2]		
Ambient Voice Transcription (AVT)	Voice-to-text dictation used to produce reports	[Tool 1]		
		[Tool 2]		
Back-office and operational	Data analytics and intelligence, clinical coding and revenue, workforce management and rostering, and patient communication	[Tool 1]		
		[Tool 2]		
		[Tool 3]		

4. Please indicate your Trust's adoption of the following data and interoperability standards, stating for each whether it is in production, actively implemented, planned, or not adopted, since when, and the platform or vendor used where applicable.

Standard	Adoption status (in production / actively implementing / planned / not adopted / other)	Since (year)	Platform / vendor (if any)
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openEHR (open clinical data platform)			
HL7 FHIR (incl. FHIR UK Core)			
OMOP Common Data Model			
Imaging interoperability - VNA			
Imaging interoperability - DICOMweb			
Imaging interoperability - IHE XDS-I			

Formal Response

The requested information is not applicable to South East Coast Ambulance Service NHS Foundation Trust. The Trust is an ambulance service provider and does not operate a radiology department or provide radiology services. As such, the Trust does not hold Radiology Information System (RIS) or Picture Archiving and Communication System (PACS) details, nor does it hold information relating to AI or clinical decision-support tools used within a radiology workflow, or radiology-specific data and interoperability standards.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.



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Chair: Michael Whitehouse CEO: Simon Weldon

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



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