



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

22nd July 2026
Internal Reference: 260713
Email:

Dear ,

Thank you for your request for information, which we received on **07/07/2027**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing to request support with a short estates benchmarking exercise across UK ambulance services.

We are reviewing the capacity, structure and scope of ambulance estates teams to help inform strategic planning, workforce resilience and delivery capacity. I would be grateful if you could provide the following information for your organisation.

1. The total WTE/FTE establishment for your estates and facilities function as at 31 March 2026.
2. The current WTE/FTE in post, including vacancies.
3. A breakdown of roles by broad category, where available:
 - estates strategy and planning
 - capital projects
 - property and lease management
 - hard facilities management
 - soft facilities management
 - statutory compliance
 - sustainability / net zero
 - administration / business support
 - other estates-related roles.



4. Please indicate whether services are delivered mainly in-house, outsourced or through a mixed model.
5. The number of operational and non-operational sites supported by the estates function.
6. The approximate annual capital programme value supported by the team.
7. The latest recorded backlog maintenance value, if held.
8. Any major estates transformation programmes currently being supported by the team.

Where exact figures are not held in this format, a reasonable nearest available breakdown would be very helpful. If it is easier, I would be grateful for a copy of the relevant estates structure chart with WTE/FTE and vacancies shown.

This request is intended to support sector benchmarking and shared learning. I would be happy to share the collated output with participating ambulance services once complete.

Final Response

1. Total WTE/FTE Establishment as at 31 March 2026

10 WTE

2. Current WTE/FTE in Post, Including Vacancies

10 WTE in post

Note: Since 31 March 2026, three Estates Technician posts have been approved and are currently being recruited to. These posts are not included in the 31 March 2026 establishment figure.

3. Breakdown of Roles

- Associate Director of Estates and Facilities
- Estates Project Manager
- Estates Manager
- Property Manager
- Estates Surveyor
- 3no Technical Managers
- Estates Administrator
- Estates Admin Supervisor



4. Service Delivery Model

Mixed model.

The majority of estates maintenance services are delivered through an outsourced Facilities Management contract. Strategic estates functions, property management, capital projects and contract management are undertaken in-house. Three new Estates Technician posts have recently been approved and once recruited, will enable a greater proportion of minor maintenance works to be undertaken in-house.

5. Number of Sites Supported

- **Operational sites: 95**
- **Non-operational sites: 6**

6. Approximate annual capital programme value supported by the team

£1.5m

7. Latest recorded backlog maintenance value

£5m

8. Any major estates transformation programmes currently being supported by the team

Development of a new Make Ready Centre (MRC) within the Guildford Operational Unit (OU).

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.





If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Colin Dennis, Interim CEO: Jen Allan