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22nd July 2026
Internal Reference: 260710
Email:

Dear ,

Thank you for your request for information, which we received on **06/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Please could you provide the following information regarding the 'Memory Service' / 'Memory Assessment Service' / 'Memory Clinic' / 'Diagnostic Memory Clinic' services (or other similarly named services that focus on the assessment of dementia patients) provided by your trust.

1. How many 'Memory Service' / 'Memory Assessment Service' / 'Memory Clinic' / 'Diagnostic Memory Clinic' services (or other similarly named services that focus on the assessment of dementia patients) are provided by your trust?

2. What are the specific names of each of these services? *(For example, the relevant information for Nottinghamshire Healthcare NHS Foundation Trust would be: two services named 'Memory Assessment Service for Older People' service and their 'Young Onset Dementia Pathway' service.)*

For the following questions, please provide information for each of the services named in question 2. If the answer to question 1 was zero, please skip these



questions. Please give the answer to each question in the format indicated by the table associated with that question.

3. For each service, the number of physical locations/clinics within that service. Please add rows for additional services as appropriate.

Name of service	Number of clinics
[Insert name]	[Insert number]

4. For each service, the names and addresses of each of the locations/clinics in that service. Please add rows for additional services and clinics as appropriate.

Name of service	Name of clinic	Address of clinic
[Insert name]	[Insert name]	[Insert address]

5. For each service, the number of each of the listed types of staff at each of the locations/clinics in that service. Please add rows for additional services and clinics as appropriate.

Name of service	Name of clinic	Staff type	Number
X		Psychiatrists (consultants)	
		Mental health nurses	
		Clinical psychologists	
		Occupational therapists	
		Support workers	
		Administrative staff	
		Other (please specify)	

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)

6. For each service, the **total number of referrals received** in each of the calendar years given. Please add rows for additional services as appropriate.





Name of service	Calendar year	Total number of referrals in calendar year
X	2020	
	2021	
	2022	
	2023	
	2024	
	2025	

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)

7. For each service, the **overall number of patients assessed** in each of the calendar years given (and, if possible, per location/clinic). Please add rows for additional services as appropriate.

Name of service	Calendar year	Total number of patients assessed in calendar year
X	2020	
	2021	
	2022	
	2023	
	2024	
	2025	

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)

Name of service	Name of clinic	Calendar year	Total number of patients assessed in calendar year
X		2020	
		2021	
		2022	
		2023	
		2024	
		2025	





(If data is not available on a per clinic basis, please ignore this table.)

8. For each service, the number of patients currently on the waiting list. Please add rows for additional services as appropriate.

Name of service	Number of patients currently on waiting list
X	

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)

9. For each service, the average wait time from referral to initial appointment. Please add rows for additional services as appropriate.

Name of service	Average wait time from referral to initial appointment
X	

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)

10. For each service, the digital platform used for managing electronic health/patient records at each of the locations/clinic within that service.

Name of service	Name of clinic	Name of electronic health/patient record software used
X		

(If data is not available on a per service basis, please provide overall combined numbers for the relevant services in your trust.)





If any part of this request is unclear, or if responding in full would exceed the appropriate cost limit under section 12 of the Act, I would be grateful if you could contact me to narrow the request.

Formal Response

South East Coast Ambulance Service NHS Foundation Trust does not provide Memory Service, Memory Assessment Service, Memory Clinic, Diagnostic Memory Clinic, or similarly named dementia assessment services. Accordingly, the Trust does not hold the information requested.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,



Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

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Saving Lives,
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Chair: Colin Dennis, Interim CEO: Jen Allan