



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

7th July 2026
Internal Reference: 260705
Email:

Dear ,

Thank you for your request for information, which we received on **02/07/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

NWVA (Nationwide Assistance Group Limited) have recently been awarded to the National Vehicle Recovery & Roadside Assistance & Associated Services Framework Contract. This contract was tendered in December 2025 by the EoECPH (East of England Collaborative Procurement Hub) and awarded in June 2026, Notice Identifier 2026/S000-057520. NWVA are the only provider to be awarded the National Lot covering all framework lots which obviously includes the SEACAMB and its geographical sub lots of Kent, Surrey, East Sussex and West Sussex.

We would ask that the SEACAMB provide the contact details for the following staff

Head of Procurement and/or Category lead with responsibility for Vehicle Recovery

Head of Fleet services and/or manager with operational responsibility for vehicle recovery

Where these responsibilities are devolved to the 4 geographical regions listed above, please supply the contacts relevant to each of the regions.

As NWVA have been awarded the EoECPH National lot, we hope to have the opportunity to contact relevant staff and present our company, to include our



capabilities and how we could provide the recovery service to support the needs of SEACAMB.

Formal Response

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us](#) | [SECAMB](#)

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
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Chair: Colin Dennis, Interim CEO: Jen Allan



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