



Trust Headquarters
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16th July 2026
Internal Reference: 260648
Email:

Dear ,

Thank you for your request for information, which we received on **25/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Please provide information on the mandatory training requirements relating to major incidents for operational ambulance crew members.

Operational ambulance crew members including any clinical grade of staff member that responds to emergency calls for the trust in either an ambulance or response car. Not including officers and commanders.

Mandatory training being training, in person or digitally, that staff are required to complete as part of their employment. Please include details of any mandatory training relating to the response to or management of major incidents including any training relating to JESIP.

I understand the content of this training may not be appropriate for public release therefore I am requesting simply requesting an overview of the requirements.



Formal Response

EPRR Core Standards (Training & Exercising)

The NHS EPRR Core Standards require organisations to ensure staff are trained and competent for their role in emergency response, with training that is regular, recorded, and supported by exercising. This includes ensuring staff understand incident plans, can operate within command and control structures, and that ambulance services specifically demonstrate interoperable capabilities (e.g. JESIP).

SECamb Approach

SECamb meets these requirements through a structured and mandatory training programme for both operational staff and commanders. All frontline operational staff are required to complete Annual in Person Key Skills Training, which includes a minimum of six hours dedicated to major incident training. This provides staff with the knowledge and practical understanding required to recognise a major incident, implement their role within the Trust's Major Incident Plan, and operate safely and effectively at scene. JESIP principles are embedded throughout this training to ensure staff are able to work jointly with other emergency services and apply shared communication and situational awareness approaches in practice.

For staff undertaking command roles, SECamb ensures attendance on nationally recognised incident command training courses (in person), supported by a formal refresher requirement every three years. In addition, commanders participate in regular multi-agency exercises with police and fire partners, also on a three-year cycle, to test plans and practise interoperability in realistic scenarios.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.





The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

