



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

22nd June 2026
Internal Reference: 260638
Email:

Dear ,

Thank you for your request for information, which we received on **17/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Please can you inform me how many times an Ambulance has been called to,

17 Johnston Green

Guildford

Surrey

GU2 9XS

From 1st May 2020 to 10th June 2026



Formal Response

The Trust can neither confirm nor deny whether it holds the information requested. The request relates to the number of ambulance attendances at a specific residential address over a defined period. Confirming or denying whether the Trust holds information of this nature could reveal information about identifiable individuals associated with that address, including information about their health, medical circumstances, or need for emergency care.

Accordingly, the Trust is relying on section 40(5B) of the Freedom of Information Act 2000. This provision applies where confirming or denying whether information is held would itself disclose third-party personal data and would contravene the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018, in particular the requirement that personal data is processed lawfully, fairly and transparently.

If the Trust were to hold such information, it would also be exempt from disclosure under section 40(2) of the Freedom of Information Act 2000, as disclosure would constitute the release of third-party personal data. Section 40 is an absolute exemption and is not subject to the public interest test.

As section 40 is an absolute exemption, the Trust is not required to carry out a public interest test. However, the Trust has considered whether there is any legitimate public interest in disclosure and has concluded that this does not outweigh the rights and freedoms of the individuals concerned, particularly given the health-related nature of the information and the specific residential address identified in the request. For the reasons set out above, the Trust is unable to confirm or deny whether it holds the requested information and will not be providing any further information in response to this request.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.



If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust