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8th July 2026
Internal Reference: 260624
Email:

Dear ,

Thank you for your request for information, which we received on **09/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Dear South East Coast Ambulance Service NHS Foundation Trust,

I am enquiring about an up to date frontline operations command structure, similar to one linked here: <https://protect.checkpoint.com/v2/r06/> <https://www.secamb.nhs.uk/wp-content/uploads/2025/11/FOI-250703-Rank-Structure-and-Epaulettes.pdf> .ZXV3Mjpb3V0aGVhc3Rjb2FzdGFtYnVsYW5jZXNlcnZpY2UyOmM6bzo4MmRlMmQyODIxM2UzNTc4ZDA1MDdhMTUzN2YwZTEyMTc6MmNhNjdINDIjNDU1OTIhMTkyNDI1ODVmOTg2YWZmMWM3Y2VkMWVlNWVhMmY4QWQwYmY0YWE1ODRlMzc4NjZmZTpwOIQ6Rg

If possible, can you please also include other roles such as NILOs, Clinical Education and EOC staff

Formal Response

The Trust confirms that it holds information relevant to your request. The information below reflects the current information held by the Trust as at the date of this response

and provides role, rank and epaulette/identifier information rather than named postholder details.

Some of the information requested is already on our website, as it is contained within the Trust's previously published FOI response [here](#) on rank structure and epaulettes.

This information is exempt from disclosure under section 21 of the Freedom of Information Act 2000, as it is information reasonably accessible to the applicant by other means. The response has been compiled from information held in the Trust's current [Uniform and Dress Code Policy and Procedure](#).

Section 21 is an absolute exemption and does not require the Trust to conduct a public interest test.

The policy includes information on:

- frontline operational command roles;
- command rank slide definitions;
- authorised epaulettes for clinical, non-clinical, EOC/111, Clinical Education and other operational roles;
- National Inter-Agency Liaison Officer (NILO) arrangements;
- Emergency Operations Centre (EOC) command roles; and
- Clinical Education and related specialist role identifiers.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.





The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

