



Trust Headquarters
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2nd July 2026
Internal Reference: 260621
Email:

Dear ,

Thank you for your request for information, which we received on **08/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing to you on behalf of the Health Service Journal (HSJ). I am submitting a request for information listed below, held by the trust under the Freedom of Information Act.

1. The trust's **Annual Income from NHS 111 services** for the financial years: 2024-25 and 2025-26
2. The trust's **Annual Income from out of hours primary care services**, for the financial years: 2024-25 and 2025-26
3. The trust's **Patient transport income** ie the income a trust received for providing patient transport services, for the financial years: 2024-25 and 2025-26
4. The **Population covered** by the trust, for the financial years: 2024-25 and 2025-26

Could you please provide all the figures requested above in millions?



Formal Response

The Trust's annual income from NHS 111 services was £28,335,000 for 2024-25 and £29,237,000 for 2025-26.

The Trust provides NHS 111 services to the people of Kent and Sussex.

The Trust does not provide out of hours primary care services.

The Trust does not provide a patient transport service.

The population based on the Office of National Statistics population estimate for Mid-2024 (latest available) for the Counties and Unitary Authorities for Kent, Surrey and Sussex is:

Code	Name	Geography	All ages
E06000043	Brighton and Hove	Unitary Authority	283,870
E06000035	Medway	Unitary Authority	292,655
E10000011	East Sussex	County	560,882
E10000016	Kent	County	1,639,029
E10000030	Surrey	County	1,248,649
E10000032	West Sussex	County	915,037
Total			4,940,122

The data can be found at [here](#).

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.





The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

