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www.secamb.nhs.uk

10th June 2026
Internal Reference: 260618
Email:

Dear ,

Thank you for your request for information, which we received on **05/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing to request the following information under the Freedom of Information Act 2000.

1. Counties Covered

Please list the counties or geographical areas your Trust provides services to.

2. Senior Lived Experience Leadership Roles

Please list any senior roles within your Trust that have *overall* responsibility for lived experience functions.

This may include leadership of:

1. Peer Support services
2. Co-production / Involvement
3. Recovery College
4. Lived Experience workforce or Expert by Experience programmes



For each role, please provide:

- Job title
- Agenda for Change band (or equivalent)
- Directorate or service area

3. Specific Leadership Roles

For the following roles, please confirm whether they exist in your Trust. If they do, please provide the job title and AfC band:

- Manager for Co-production
- Manager for Involvement
- Recovery College Manager
- Peer Support Manager
- Senior Lived Experience Lead / Expert by Experience Lead

If your Trust uses different job titles but the roles are equivalent, please list the closest match.

4. Role Structure

If any of these functions are combined into a single role, please specify how they are structured.

Formal Response

1. Counties covered

The Trust is applying **Section 21 of the Freedom of Information Act 2000** to this part of your request. Section 21 provides that information is exempt from disclosure where it is **reasonably accessible to the applicant by other means**, and therefore the Trust is not required to provide it again in response to an FOI request.

Information about the geographical area served by South East Coast Ambulance Service NHS Foundation Trust, including the counties in which the Trust provides services, is already publicly available via the [Trust's website](#). As this information is available to the public by other means, it is exempt from disclosure under Section 21.

Section 21 is an **absolute exemption** and does not require the Trust to consider the public interest test.





2. Senior Lived Experience Leadership Roles

Job Title	AfC Band	Directorate
Head of Patient Engagement	Band 8a	Nursing & Quality

The Head of Patient Engagement has responsibility for patient involvement and engagement activities across the Trust.

South East Coast Ambulance Service NHS Foundation Trust does not operate dedicated Peer Support Services, Recovery Colleges, Expert by Experience programmes, or a formal Lived Experience workforce.

3. Specific Leadership Roles

Role Requested	Exists	Equivalent Role
Manager for Co-production	No	N/A
Manager for Involvement	No	N/A
Recovery College Manager	No	N/A
Peer Support Manager	No	N/A
Senior Lived Experience Lead / Expert by Experience Lead	No	Head of Patient Engagement (Band 8a) has responsibility for patient involvement and engagement activities

4. Role Structure

Patient involvement and engagement activities are overseen through the Head of Patient Engagement role (Band 8a). The Trust does not operate separate Co-production, Peer Support, Recovery College, Expert by Experience or Lived Experience leadership structures.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk





The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

