



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

10th June 2026
Internal Reference: 260608
Email:

Dear ,

Thank you for your request for information, which we received on **03/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing jointly to South East Coast Ambulance Service (SECamb) and Kent Police to request data that would support a population health modelling programme focused on identifying emerging frailty in Kent and Medway. I have copied this letter to NHS Kent and Medway ICB as the natural convener of this work, and to ensure both organisations are aware of each other's involvement.

1. Background and Purpose

Assistiv Systems Limited is a Kent-based health technology company developing a frailty intelligence platform for the NHS. Our work is focused on identifying the 'Missing Middle', the estimated 3.5 million people across England who sit between full independence and formal care eligibility, and who are at significant risk of preventable crisis.

We have developed a Frailty Emergence Probability (FEP) scoring system that aggregates real NHS data across 17 signals to produce district-level risk scores for Kent's 13 local authority districts. The model currently uses data from:



- **NHS Fingertips:** 10 outcomes indicators including falls admissions, hip fractures, winter mortality, dementia diagnosis rate, loneliness, and social isolation
- **NHSBSA English Prescribing Dataset:** 7 prescribing signal groups including hypnotics, antidepressants, bisphosphonates, and anticholinergic burden drugs

The FEP model is grounded against real ICB-level data and is designed to route precision screening and early intervention to communities before crisis, reducing downstream demand on emergency and acute services. The model and its underlying tools are accessible publicly at: silegrand.github.io/assistivagents

To strengthen the model's predictive validity, we wish to incorporate two additional signals that are held operationally by your organisations but are not currently published at the geographic granularity we require.

2. Data Requested from SECAmb

Falls account for 10–25% of emergency ambulance responses for adults over 65 each year, and the new Ambulance Clinical Quality Indicator (ACQI) falls care bundle, introduced by NHS England in 2024/25, confirms this as a nationally recognised frailty proxy. We are aware SECAmb measures and records falls callouts for patients aged 65+ as part of this ACQI.

Under the Freedom of Information Act 2000, we request the following information:

- The total number of emergency callouts attended by SECAmb for patients aged 65 and over where the primary presenting condition was a fall, for each month from January 2025 to December 2025 (or the most recent 12-month period available)
- The above data broken down by postcode district (outward code) or, if that is not possible, by local authority district within the NHS Kent and Medway ICB area
- If age-banded data is not held at district level, we would accept the total callout volume for the Kent and Medway ICB footprint as a whole, with any available geographic breakdown

Formal Response

Please refer to the Table below:

Year	Month	Responses related to Slips, Trips and Falls	LocalAuthority
2025	1	56	Ashford
2025	1	100	Canterbury
2025	1	58	Dartford
2025	1	37	Dover
2025	1	45	Gravesham





2025	1	79	Maidstone
2025	1	129	Medway
2025	1	7	Unknown
2025	1	70	Sevenoaks
2025	1	87	Shepway
2025	1	82	Swale
2025	1	109	Thanet
2025	1	57	Tonbridge and Malling
2025	1	71	Tunbridge Wells
2025	2	50	Ashford
2025	2	75	Canterbury
2025	2	37	Dartford
2025	2	40	Dover
2025	2	55	Gravesham
2025	2	58	Maidstone
2025	2	109	Medway
2025	2	16	Unknown
2025	2	43	Sevenoaks
2025	2	65	Shepway
2025	2	72	Swale
2025	2	69	Thanet
2025	2	57	Tonbridge and Malling
2025	2	40	Tunbridge Wells
2025	3	71	Ashford
2025	3	68	Canterbury
2025	3	42	Dartford
2025	3	54	Dover
2025	3	42	Gravesham
2025	3	86	Maidstone
2025	3	132	Medway
2025	3	9	Unknown
2025	3	46	Sevenoaks
2025	3	65	Shepway
2025	3	76	Swale
2025	3	93	Thanet
2025	3	54	Tonbridge and Malling
2025	3	44	Tunbridge Wells
2025	4	75	Ashford
2025	4	80	Canterbury
2025	4	45	Dartford
2025	4	51	Dover





2025	4	55	Gravesham
2025	4	63	Maidstone
2025	4	132	Medway
2025	4	10	Unknown
2025	4	61	Sevenoaks
2025	4	76	Shepway
2025	4	59	Swale
2025	4	76	Thanet
2025	4	49	Tonbridge and Malling
2025	4	51	Tunbridge Wells
2025	5	78	Ashford
2025	5	74	Canterbury
2025	5	40	Dartford
2025	5	66	Dover
2025	5	56	Gravesham
2025	5	96	Maidstone
2025	5	130	Medway
2025	5	7	Unknown
2025	5	57	Sevenoaks
2025	5	82	Shepway
2025	5	59	Swale
2025	5	84	Thanet
2025	5	46	Tonbridge and Malling
2025	5	47	Tunbridge Wells
2025	6	68	Ashford
2025	6	91	Canterbury
2025	6	52	Dartford
2025	6	57	Dover
2025	6	73	Gravesham
2025	6	87	Maidstone
2025	6	119	Medway
2025	6	15	Unknown
2025	6	50	Sevenoaks
2025	6	55	Shepway
2025	6	60	Swale
2025	6	95	Thanet
2025	6	53	Tonbridge and Malling
2025	6	46	Tunbridge Wells
2025	7	68	Ashford
2025	7	80	Canterbury
2025	7	31	Dartford





2025	7	76	Dover
2025	7	38	Gravesham
2025	7	78	Maidstone
2025	7	127	Medway
2025	7	10	Unknown
2025	7	54	Sevenoaks
2025	7	83	Shepway
2025	7	56	Swale
2025	7	73	Thanet
2025	7	47	Tonbridge and Malling
2025	7	49	Tunbridge Wells
2025	8	61	Ashford
2025	8	84	Canterbury
2025	8	43	Dartford
2025	8	62	Dover
2025	8	65	Gravesham
2025	8	64	Maidstone
2025	8	107	Medway
2025	8	12	Unknown
2025	8	57	Sevenoaks
2025	8	62	Shepway
2025	8	57	Swale
2025	8	63	Thanet
2025	8	56	Tonbridge and Malling
2025	8	51	Tunbridge Wells
2025	9	55	Ashford
2025	9	80	Canterbury
2025	9	53	Dartford
2025	9	62	Dover
2025	9	49	Gravesham
2025	9	85	Maidstone
2025	9	150	Medway
2025	9	10	Unknown
2025	9	54	Sevenoaks
2025	9	68	Shepway
2025	9	59	Swale
2025	9	110	Thanet
2025	9	64	Tonbridge and Malling
2025	9	44	Tunbridge Wells
2025	10	65	Ashford
2025	10	101	Canterbury





2025	10	50	Dartford
2025	10	66	Dover
2025	10	52	Gravesham
2025	10	81	Maidstone
2025	10	130	Medway
2025	10	9	Unknown
2025	10	62	Sevenoaks
2025	10	94	Shepway
2025	10	49	Swale
2025	10	86	Thanet
2025	10	54	Tonbridge and Malling
2025	10	51	Tunbridge Wells
2025	11	58	Ashford
2025	11	80	Canterbury
2025	11	50	Dartford
2025	11	82	Dover
2025	11	47	Gravesham
2025	11	77	Maidstone
2025	11	156	Medway
2025	11	21	Unknown
2025	11	49	Sevenoaks
2025	11	75	Shepway
2025	11	55	Swale
2025	11	84	Thanet
2025	11	62	Tonbridge and Malling
2025	11	47	Tunbridge Wells
2025	12	58	Ashford
2025	12	81	Canterbury
2025	12	37	Dartford
2025	12	61	Dover
2025	12	54	Gravesham
2025	12	71	Maidstone
2025	12	137	Medway
2025	12	16	Unknown
2025	12	60	Sevenoaks
2025	12	82	Shepway
2025	12	70	Swale
2025	12	80	Thanet
2025	12	66	Tonbridge and Malling
2025	12	58	Tunbridge Wells





Date Range: 01/01/2025 - 31/12/2025

Response related to Slips, Trips and Falls – The total count of incidents where an Ambulance was dispatched and the Patient Age was recorded as 65+ and the ConditionID was one of the following:

- 34 – Fall Head
- 35 – Fall Stairs
- 1128 – Fall Injuries Unknown
- 1178 – Fall Non-injury

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,





Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse Interim CEO: Jen Allan