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3rd June 2026
Internal Reference: 260605
Email:

Dear ,

Thank you for your request for information, which we received on **01/06/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

I am writing on behalf of the Potters Lane Road Safety Group to request information under the Freedom of Information Act 2000 relating to Potters Lane, Send, Surrey (GU23), and in particular the junction between Potters Lane and the A3.

Please provide the following information for the previous five years (or the most recent period available):

1. The number of ambulance callouts relating to:
 - Potters Lane, Send, Surrey, and/or
 - the A3/Potters Lane junction.
2. The number of road traffic collision-related incidents attended at these locations.
3. Any available categorisation of incidents, including for example:
 - road traffic collisions,
 - vehicle overturns,
 - vehicles leaving the carriageway,
 - casualty extractions,
 - or other traffic-related incidents.
4. Any available date/location breakdown for these incidents where disclosure is appropriate.



5. Any available information regarding repeated operational concerns or patterns associated with this location.

This request is intended to assist community understanding of road safety conditions at the location and the operational demands associated with the junction.

Formal Response

The table below responds to question 1 – 3 showing the number of incidents attended and number of road traffic collision (RTC) incidents at the specified location.

Year	Count of incidents attended	Count of RTC incidents attended
2021	25	1
2022	23	2
2023	29	4
2024	19	1
2025	35	1
2026	5	1

Date range: 01/01/2021 - 31/05/2026

Locations: Potters Lane, Send or Post Code GU23 7JT/GU23 7LW

With regard to further categorisation of incidents, for example vehicle overturns, vehicle leaving the carriageway, casualty extractions or other traffic-related incidents, the Trust does not hold this information in a recorded format.

4. The Trust does not hold a more detailed breakdown of date and location for these incidents beyond that provided above.

5. The Trust does not hold recorded information regarding repeated operational concerns or patterns associated specifically with this location.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.





Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust

