



Trust Headquarters
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www.secamb.nhs.uk

5th June 2026
Internal Reference: 260604
Email:

Dear

Thank you for your request for information, which we received on **31/05/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Under the Freedom of Information Act 2000 can you please provide me with the following information please:

1. Number of active CFRs
2. Number of CFR groups
3. Number of incidents attended annually
4. Number of AEDs used by CFRs
5. AED manufacturer and model
6. Year AEDs were purchased
7. Expected replacement cycle
8. Funding source for equipment
9. Planned replacement programmes in the next 3 years
10. Job title responsible for CFR programme management
11. Please provide details of how Community First Responders are trained, assessed, and supported in maintaining clinical competency within your Trust.

Formal Response

Please find the information requested below:

1. Number of active CFRs

As of 31 March 2026 the Trust has 378 CFRs.

2. Number of CFR groups

There are 53 CFR groups.

3. Number of incidents attended annually

In Financial Year 2025/26 CFRs attended 17,702 incidents.

4. Number of AEDs used by CFRs

Each CFR carries a personal issue AED, therefore currently 378.

5. AED manufacturer and model

Lifepak 1000

6. Year AEDs were purchased

The AEDs currently in use have been purchased between 2013 and 2023.

7. Expected replacement cycle

At this stage there are no formal plans in place to replace the devices, which have an expected service life of between 8 and 10 years, however will continue to be used until they become unserviceable. It is likely that the equipment issued (including AEDs) will be reviewed within the next 2-3 years as part of the delivery of our new strategy.

8. Funding source for equipment

Partially funded by the Trust, partially funded by charitable income via SECamb Charity.

9. Planned replacement programmes in the next 3 years

Please refer to the Volunteering and Community Resilience strategy, available at <https://www.secamb.nhs.uk/secamb-launches-new-strategy-to-strengthen-volunteering-and-community-resilience/> which outlines the strategic direction for volunteers and will drive any replacement programmes.

10. Job title responsible for CFR programme management



Head of Operations (Community Resilience)



11. Please provide details of how Community First Responders are trained, assessed, and supported in maintaining clinical competency within your Trust.

All CFRs complete the Level 3 First Responder on Scene (FROS) course and a period of mentored practice before responding independently. Support is provided locally by experienced volunteers, with oversight from the Community Resilience Team. Ongoing training is undertaken in line with the Trust's Mandatory Training Programme, which in turn aligns with the Core Skills Training Framework (CSTF).

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



