



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

15th May 2026  
Internal Reference: 260502  
Email:

Dear ,

Thank you for your request for information, which we received on **01/05/2026**.  
We have considered your request under the Freedom of Information Act 2000.  
**Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

1. A list of server hardware currently in use, including manufacturer, model, and year of installation or purchase.
2. A list of storage hardware (SAN/NAS) currently in use, including manufacturer, model, and year of installation or purchase.
3. A list of networking equipment (switches, routers, firewalls, load balancers) currently in use, including manufacturer, model, and year of installation or purchase.
4. For each item above, whether the equipment is currently covered by the original manufacturer's support/warranty, a third-party maintenance provider, or is unsupported.
5. The annual spend on hardware maintenance and support contracts for the categories listed above, for the most recent financial year.
6. The date(s) on which current hardware maintenance contracts are due for renewal.
7. The name, job title, and contact email address of the person(s) responsible for IT infrastructure procurement and/or hardware maintenance contracts.



## Formal Response

For Questions 1–3 the Trust is withholding the requested information under section 31(1)(a) of the Freedom of Information Act 2000 (law enforcement – prevention or detection of crime).

Section 31 is a prejudice-based, qualified exemption. In applying it, the Trust considers that disclosure would be likely to prejudice the prevention or detection of crime, namely unauthorised access to, or interference with, the Trust's networks and systems (a criminal offence). The requested information comprises detailed descriptions of the Trust's core infrastructure (including specific manufacturers, models and dates). If disclosed, it would provide actionable intelligence that could be used to identify, prioritise and target potential weaknesses, and to plan more sophisticated attacks. In line with the ICO's approach to the prejudice test, there is a clear causal link between disclosure and the harm identified and the risk is real and significant.

A disclosure under FOIA is a disclosure to the world at large. The Trust has also considered the "mosaic effect", whereby this information could be combined with other information already in the public domain (or obtained through other requests) to build a more complete picture of the Trust's technical environment and increase the likelihood of a successful attack.

The Trust recognises the public interest in transparency and accountability, including understanding how public money is spent and how the Trust manages and maintains its IT estate. However, there is a strong public interest in maintaining effective cyber security and protecting the confidentiality, integrity and availability of systems that support patient care and essential services. Disclosure could materially increase the risk of cyber-enabled crime, disruption to operational services, and compromise of sensitive information. On balance, the Trust considers that the public interest in maintaining section 31(1)(a) outweighs the public interest in disclosure in this instance.

4. Combination of supplier warranty and support.
5. Server: c£192K +VAT  
Storage: c£49 +VAT  
Firewall/Switch: c£50K +VAT  
Load Balancer: c£26K +VAT
6. Server: March 2027  
Storage: March 2027  
Firewall/Switch: April 2028  
Load Balancer: November 2026
7. The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing [enquiries@secamb.nhs.uk](mailto:enquiries@secamb.nhs.uk).

Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

### **Next steps**

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon