



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

29th May 2026
Internal Reference: 260440
Email:

Dear ,

Thank you for your request for information, which we received on **28/04/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

Your Request and our Formal Response

I would be grateful if you could provide the following information:

1. Contact details for relevant departments within the Trust, particularly those relating to Digital, IT, Clinical Informatics, or Innovation (e.g. shared or generic email inboxes and main telephone numbers).

For enquiries regarding contact details for departments in the Trust as listed above, this can be made by emailing enquiries@secamb.nhs.uk.
Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)
For more information about our services or to get in touch with the Trust:

Telephone: 0300 123 0999

2. Any role-based or shared contact details (e.g. group email addresses) used for senior leadership functions within these areas (for example, CIO office,



CCIO function, Digital Directorate, or equivalent), where such contact points exist.

For enquiries about role-based or shared contact details (e.g. group email addresses) used for senior leadership functions within the areas as listed above, contact the trust by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)
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3. A list of senior roles within the Trust responsible for Digital and Clinical Informatics functions, including job titles only (for example: CIO, CCIO, CNIO, Director of Digital, Head of IT), without personal names.

Where available, any published organisational charts or structural information relating to these teams.

Please find the chart attached

- Chief Digital and Information Officer
- Assistant Director of Data and Analytics
- Head of Digital Delivery
- Head of People Analytics
- Business Intelligence Manager

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon