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West Sussex
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15th May 2026
Internal Reference: 260434
Email:

Dear ,

Thank you for your request for information, which we received on **23/04/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request and our Formal Response

Under the Freedom of Information Act, I would like to request the following information relating to patients requiring complex home care packages on discharge from hospital.

For clarity, “complex home care” refers to high-acuity packages requiring significant care input (e.g. ventilation, tracheostomy care, enteral feeding, or complex neurological support) that goes beyond basic domiciliary home care assistance.

Failing that definition, please define “complex home care” as any home care package eligible for funding under the NHS Continuing Healthcare (CHC) funding pathway.

Please note I have requested a breakdown of the data by age group. If data cannot be broken down by requested age bands, then please provide total figures across all age groups, adults aged 18+ and children aged 0-17.

If data for the full year 2025/26 is not yet available, then please provide the latest yearly snapshot data for 2025/26.

Where possible, please kindly include responses on the attached spreadsheet.

1. Please provide the name, telephone number and email address of the person responsible for coordinating / liaising discharge from hospital to community health and social care providers.

This question is not applicable to SECamb as we are an Ambulance Trust. The Trust does not provide individual names or contact details in response to FOI



requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk.

Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

2. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the total number of bed days lost due to delays in arranging CHC-funded complex home care packages across:

- a. All age patients
- b. Adult patients aged 18-64 years
- c. Child patients aged 0-17 years

This question is not applicable to the Trust as ambulance services are not responsible for arranging care packages following discharge from hospital.

3. Please provide the most recent available snapshot (e.g. March 2026) of the total number of patients currently in hospital who are medically fit for discharge but are awaiting a CHC-funded complex home care package across:

- a. All age patients
- b. Adult patients aged 18-64 years
- c. Child patients aged 0-17 years

This question is not applicable to the Trust as ambulance services are not responsible for arranging care packages following discharge from hospital.

4. If available, please also provide latest equivalent snapshots for prior years (e.g. March 2025, March 2024, March 2023) of the total number of patients currently in hospital who are medically fit for discharge but are awaiting a CHC-funded complex home care package across:

- a. All age patients
- b. Adult patients aged 18-64 years
- c. Child patients aged 0-17 years

This question is not applicable to the Trust as ambulance services are not responsible for arranging care packages following discharge from hospital.

5. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the average time (in days) from being medically fit for discharge to discharge where a CHC-funded complex home care package is required across:

- a. All age patients
- b. Adult patients aged 18-64 years
- c. Child patients aged 0-17 years

This question is not applicable to the Trust as ambulance services are not responsible for arranging care packages following discharge from hospital.

6. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the number of patients who were assessed as requiring complex home care but were discharged to an alternative setting (e.g. residential or nursing care) due to a lack of CHC-funded complex home care packages across:

- a. All age patients
- b. Adult patients aged 18-64 years
- c. Child patients aged 0-17 years

This question is not applicable to the Trust as ambulance services are not responsible for arranging care packages following discharge from hospital.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon