



Trust Headquarters
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3rd June 2026
Internal Reference: 260429
Email:

Dear ,

Thank you for your request for information, which we received on **20/04/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

Your Request

During the financial year of 2024-2025 could you please provide me with the following -

- How may hours were incurred across the trust for over runs of road staff
- How much this cost the trust
- How many times this happened.

Additionally, could you also include all the previous information, but narrowed down to the Polegate and Hasting Operating Unit only.

I would prefer to receive this information in email format.



Formal Response

For the purpose of this response, overruns are defined as instances where frontline road staff continue working beyond their scheduled shift end time to ensure safe patient care and appropriate handover due to the unpredictable nature of demand and operational pressures.

Please see the table below:

	How many hours were incurred across the trust for over runs of road staff	How many times this happened.
Trust	132,594.25	175,987
Polegate & Hastings	14,421.75	20,082

The Trust does not hold the cost data specifically for over runs, however, based on the average hourly rate paid as overtime for frontline staff, the total cost for overruns for road staff was:

Trust: £3,789,544

Polegate & Hastings: £402,223

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.



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Chair: Michael Whitehouse CEO: Simon Weldon

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



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