



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

21st April 2026
Internal Reference: 260410
Email:

Dear ,

Thank you for your request for information, which we received on **09/04/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Your Request and our Formal Response

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Driver Safety System - Telematics - awarded to Ferno UK Ltd in 2015

The body of the award notice reads:

SECAMB rely on vehicular transportation in their business and the fleet team provide a service to remove or minimize the risks associated with vehicle investment improving efficiency, productivity and reducing their overall transportation costs, providing 100 % compliance with government legislation and duty of care obligations. We currently operate a fleet of approximately 800 vehicles which include 295 Emergency Ambulances, 134 Single Response and 150 Patient Transport vehicles, and we service and maintain our fleet in 8 different locations situated in various locations within the area of the trust. To enable the fleet department to better fulfil its functions, it has been proposed that we fit on all new builds and retrospectively onto the existing emergency fleet a driver safety system comprised of a telematics system and a dynamic speed control system. This stems from our desire not only to improve quality and safety for patients and staff, but also to reduce vehicle and fuel costs both financially and environmentally. After extensive preparation and an approved business case, we are now in a position for our procurement department to proceed with the tendering process for the Telematics system.



I've not seen an end date to this contract or any since. I'm looking to understand if it's still running or has been renewed / reprocured since. Plus insight into the service scope.

The details we require are:

What are the contractual performance KPI's for this contract?

None specified.

Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages

The Trust does not currently hold the full details as this information was archived in a previous tendering Portal.

Actual spend on this contract from the start of the contract to the current date

Start date & duration of contract?

The detailed spend data is not available from the start of the contract; however, the Digital/IT Directorate currently incurs £261k per annum (including VAT), primarily covering the monthly service charge.

Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

The information is no longer accessible due to system changes since the initial contract was signed.

Is there an extension clause in the contract(s) and, if so, the duration of the extension?

The contract was awarded for an initial three-year term, with an option to extend for two additional one-year periods. The initial term ran from 1 June 2015 to 31 May 2018, with extension options of + one year plus a further + one year thereafter.

Has a decision been made yet on whether the contract(s) are being either extended or renewed?

The contract has remained on a rolling renewal basis pending a collaborative review process led by East of England CPH, with timelines to be confirmed.

Who is the senior officer (outside of procurement) responsible for this contract?

Our Fleet Manager. The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk.

Alternatively, names and roles of SECAmb employees already in the public domain can be found via our website here: [About Us | SECAmb](#)

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon