



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

9<sup>th</sup> April 2026  
Internal Reference: 260406  
Email:

Dear ,

Thank you for your request for information, which we received on **06/04/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

In some SECAmb areas crews almost exclusively refuel the ambulances with diesel at high street petrol stations despite there being no operational need given the close proximity to the trust-provided fuel bunkers. Many then claim the reward points.

Can you confirm the cost difference between the trust provided fuel and fuel sold at average consumer petrol stations?

Is there any policy around this?

### Formal Response

There are only **14 sites** with bunkered fuel available across our locations below:

- Ashford
- Banstead
- Brighton
- Burgess Hill



- Chertsey
- Gatwick
- Hastings
- Medway
- Paddock Wood
- Polegate
- Sheppey
- Thanet
- Tongham
- Worthing

Due to demand, crews will need to refuel at petrol stations where required. There is currently no specific policy regarding the collecting of reward points for fuel, or any other transactions is not covered under any Trust policy.

Bunkered fuel is typically around **3p per litre cheaper**. Due to the current fuel crisis and daily price increases, we are unable to provide accurate price comparisons currently, as this volatility also impacts our bunkered fuel costs

### Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon