



Trust Headquarters
Nexus House
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West Sussex
RH10 9BG

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www.secamb.nhs.uk

29th April 2026
Internal Reference: 260403
Email:

Dear ,

Thank you for your request for information, which we received on **01/04/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Your Request

Thank you for this response. Could you possibly follow up on this and tell me what percentage of agile vs on site if possible please. What is the expectation in regard to on site presence in regard to minimum on site presence required for example 1 shift per week on site or 50% of shifts to be worked on site. This is specific still to the HR directorate.

Formal Response

We currently operate a hybrid working model within the HR directorate, balancing on-site and remote work based on business needs. For People Services staff, the expectation is 2 - 3 days on-site per week, once our headquarters, Nexus House has reopened. This provides flexibility while ensuring adequate on-site presence for team collaboration and business requirements.



Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team

South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon