



Trust Headquarters
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www.secamb.nhs.uk

1st April 2026
Internal Reference: 260353
Email:

Dear ,

Thank you for your request for information, which we received on **31/03/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request and our Formal Response

1. Current Use of Asset Tracking

a) Does your organisation use any system to track the location of medical equipment?

No

If "No" go to section 4.

b) If yes, which of the following methods are used to track equipment? (please select all that apply)

- Fixed scanners or handheld scanners that detect tagged equipment automatically (e.g. radio-frequency or similar technologies)
- Tags or sensors attached to equipment that provide location updates within buildings (e.g. via Bluetooth or similar signals)
- Scanning barcodes or QR codes on equipment using mobile devices
- Location tracking using GPS (e.g. for equipment used in the community)



- Manual recording of equipment location (e.g. spreadsheets, paper records, or asset registers)
- Other (please specify)

c) If known, please provide the name(s) of any supplier(s) used.

2. Scope of Tracking

a) Does tracking cover:

- Acute settings only
- Acute and community settings
- Community settings only

b) Approximately how many assets are tracked?

- <1,000
 - 1,000–5,000
 - 5,000–10,000
 - 10,000+
-

3. Operational Challenges

Does your organisation experience any of the following? (please select all that apply)

- Equipment not available when needed
 - Time spent by staff searching for equipment
 - Difficulty locating devices for maintenance or compliance
 - None of the above
-

4. Evaluation and Future Plans

a) Has your organisation produced any internal report or evaluation relating to asset tracking systems?

No

b) Are there plans to review or expand asset tracking capabilities within the next 24 months?

Yes

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust