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1st April 2026  
Internal Reference: 260342  
Email:

Dear ,

Thank you for your request for information, which we received on **23/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

Under the Freedom of Information Act, I would like to request the following information which relates to nursing staff experiences of racial discrimination and racial abuse. Please include all nursing staff (all Agenda for Change Bands 2-9).

1. The number of racial discrimination or racial abuse incidents reported by nursing staff in your NHS Trust broken down by each full calendar year 2022, 2023, 2024 and 2025, from:

- a) patients,
- b) patient's relatives
- c) the public,
- d) in total (from patients, relatives and the public)

2. The number of racial discrimination or racial abuse incidents reported by nursing staff from patients, relatives or members of the public in your NHS Trust broken down by each full calendar year 2022, 2023, 2024 and 2025, by ethnic group of member of



nursing staff. Please categorise by the main ethnic groups used by the NHS Staff Survey - White, Mixed/Multiple ethnic background, Asian/Asian British, Black/African/Caribbean/Black British, and Other ethnic group.

### Formal Response

The Trust does not hold this information as it is not a mandatory requirement within the incident reporting system for individuals to record their job titles. Consequently, figures relating specifically to registered nurses cannot be provided.

The Trust also does not capture within incidents any information about the perpetrator such as if they were the patient, the patients relative or a member of the public.

### Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF



Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon