



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

20th April 2026
Internal Reference: 260341
Email:

Dear ,

Thank you for your request for information, which we received on **22/03/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

1. What is the name of your organisation
2. Within which Nation do you report (England, Scotland, Wales, Northern Ireland)
3. To which ICS / ICB (or alternative) do you report / belong? (if this is in the process of changing please give the name of the new organisation as you will be of 1 May 2026)
4. Does your senior leadership team have live access to updates regarding the Trust corporate plan?
5. Are you able to provide live reporting regarding shared projects / risks to your local ICB / ICS / appropriate alternative body?
6. What is your latest NHS Digital Maturity Score?
7. What software do you use for the management of Projects?
8. Who is responsible for the overall management / reporting of projects?



9. What software do you use for the management of corporate risks?
10. Who is responsible for overall management / reporting of corporate risks to the board?
11. Is any part of the organisation currently using Microsoft project Online?
12. If yes to the previous questions, which teams / departments?
13. What is your organisations policy in regards to AI & AI Solutions

Formal Response

1. South East Coast Ambulance NHS Foundation Trust.
2. England
3. NHS Surrey Heartlands Integrated Care Board up until 31st March 2026. From 1st April 2026 the consolidation of NHS Surrey Heartlands Integrated Care Board and NHS Sussex Integrated Care Board will formally take place and will be known as NHS Sussex and Surrey Integrated Care Board.
4. Senior leaders have access to regular updates on the Trust's corporate plan and strategic priorities through established governance structures, including Executive Management Board (EMB). In addition, they have visibility of key metrics via strategic dashboards.
5. The Trust provides regular structured reporting to ICB and ICS partners on shared programmes and risks through established governance forums and reporting mechanisms.

Reporting operates on a scheduled cycle rather than through a live or real-time system, that said, the Trust at times, enables access to 'shared dashboards' for specific projects or programmes where joint working is required e.g. Urgent Community Response referrals.

6. We are unable to provide our latest NHS Digital Maturity Score.

This information is exempt under the Freedom of Information Act 2000. In particular:

- **Section 36(2)(b)(i) and (ii)** (prejudice to the effective conduct of public affairs) – disclosure would be likely to inhibit the free and frank provision of advice and the free and frank exchange of views for the purposes of deliberation, including internal self-assessment and assurance activity.
- **Section 43(2)** (commercial interests) – the score and associated context can be linked to current and planned digital capability and delivery, and disclosure would be likely to prejudice the Trust's commercial position and/or that of



third-party suppliers in relation to procurement and contractual negotiations.

• **Section 31(1)(a)** (law enforcement) – disclosure of information that indicates the strength of digital controls and maturity could assist a malicious actor, thereby increasing the risk of cyber-enabled offences against the Trust.

Sections 36, 43 and 31 are **qualified exemptions**, so we have considered the public interest test.

We recognise there is a public interest in openness and accountability in relation to NHS digital performance and how public money is spent. However, we consider that this is outweighed by the public interest in ensuring the Trust can carry out robust internal assessment and improvement activity without inhibition; protecting the Trust's and suppliers' legitimate commercial interests; and reducing avoidable security risks to our systems and services.

We have considered whether any information can be provided in part, however in this instance we consider that providing the score (even without further context) would still be likely to result in the harms described above.

7. Microsoft Planner & Project Plan 3/Asana/Smartsheets
8. Overall management currently sits with the Deputy Chief Strategy Officer. Reporting of projects sits with the Project Management Office Lead. The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us | SECAMB](#)
9. DCIQ
10. The Head of Risk. The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us | SECAMB](#)
11. No
12. Not applicable to the Trust
13. The Data Protection Impact Assessment (DPIA), Artificial Intelligence, and Data Policy is currently under development.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.



If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:
www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon