



Trust Headquarters
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Crawley
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www.secamb.nhs.uk

29th April 2026
Internal Reference: 260340
Email:

Dear ,

Thank you for your request for information, which we received on **20/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

Your Request

1. A list of the current contents of the burn's packs used within your ambulance service.
2. Any relevant clinical guidance, standard operating procedures, or procurement specifications relating to the burns packs or burn-care consumables carried on frontline vehicles.
3. Details of any recent reviews or planned changes to the burns pack contents, if available.



Formal Response

1. We do not carry burns packs on any of our Trust vehicles.
2. You can find the SECamb Thermal Burn Injuries Guidance version 2 attached to this email.
3. There are no planned changes to the current burns treatment.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon