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13<sup>th</sup> April 2026  
Internal Reference: 260339  
Email:

Dear ,

Thank you for your request for information, which we received on **19/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

In the last 12 months SECamb will have attended a number of patients throughout the county of Kent.

My questions are:

- 1) How many patients were attended to by a physical response (Ambulance or RRV attendance).
- 2) In the last 12 months what was the breakdown of nationality and ethnicity as recorded on the patient record (either paper record or epcr)
- 3) If available, what was the most common condition attended to for each nationality, for example; Chest Pain, Difficulty in breathing, etc....

### Formal Response

Please refer to the enclosed spreadsheet for our response. The Trust also does not specifically record nationality, so we do not hold this information.



## Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust

