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[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

10<sup>th</sup> April 2026  
Internal Reference: 260328  
Email:

Dear ,

Thank you for your request for information, which we received on **11/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

1. What was the criteria or referral pathway determining which hospital a patient from Horsham was taken to, in February 2020? Please provide a copy.
2. In what circumstances would a patient from Horsham be taken to the Royal Sussex County Hospital, in February 2020?

### Formal Response

1. What was the criteria or referral pathway determining which hospital a patient from Horsham was taken to, in February 2020? Please provide a copy.

Our usual pathway is to take the patient to the nearest ED (East Surrey for Horsham)

2. In what circumstances would a patient from Horsham be taken to the Royal Sussex County Hospital, in February 2020?

Conveyance to the Royal Sussex County instead of the nearest ED would only be when a specialist centre/pathway is indicated e.g. for a heart attack, major



trauma or if the patient has a Patient Specific Instruction requiring transport to a particular hospital.

### **Next steps**

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



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Chair: Michael Whitehouse CEO: Simon Weldon