



Trust Headquarters
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www.secamb.nhs.uk

1st April 2026
Internal Reference: 260320
Email:

Dear ,

Thank you for your request for information, which we received on **07/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Your Request

For each of the following calendar years respectively 2025, 2024, 2023, 2022 and 2021

How many ambulances in your fleet have been damaged by potholes, including damage to tyres, wheels, steering alignment? What has the repair cost been?

How many times has an ambulance been taken out of service to be checked after pot hole related damage?

Have there been any incidents where a pothole related problem has delayed the conveyance of a patient to hospital? Can you please supply examples

Has your trust successfully claimed compensation for pothole related damaged to your ambulances – and if so how much compensation was received?

Formal Response



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

The Trust does not hold the requested information.

While we record vehicle defects and maintenance activity, we do not routinely capture or categorise whether damage to tyres, wheels, steering alignment, or vehicle downtime is attributable specifically to potholes. As a result, we are unable to provide the information requested for the years specified.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust