



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

1<sup>st</sup> April 2026  
Internal Reference: 260313  
Email:

Dear ,

Thank you for your request for information, which we received on **04/03/2026**.  
We have considered your request under the Freedom of Information Act 2000.  
**Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

- Storage vendor?
- Volume of data?
- Date of contract end?
- End of support life?
- What hypervisors are in use?
- What hyperscalers are in use?
- Who manages the data storage?
- Storage manager contact details?

### Formal Response

The Trust confirms that it holds this information but some of the information is withheld from release under section 31(1)(a) of the Freedom of Information act 2000.

- Storage vendor?
- Volume of data?
- Date of contract end?
- End of support life?
- What hypervisors are in use?
- What hyperscalers are in use?
- Storage manager contact details?



The Trust is withholding the requested technical infrastructure details under section 31(1)(a) of the Freedom of Information Act 2000 (law enforcement). The information sought (including details of our storage vendor, platform configuration, contract timelines and related infrastructure) forms part of the Trust's protective security arrangements. Disclosure would be likely to prejudice the prevention and detection of crime by increasing the risk of hostile reconnaissance and enabling malicious actors to better identify and exploit vulnerabilities within NHS systems.

Section 31 is a qualified exemption, so we have considered the public interest in disclosure. We recognise the public interest in transparency about how the Trust manages and secures its digital infrastructure and in promoting public confidence in the resilience of NHS services. However, we consider that this is outweighed by the strong public interest in maintaining the security of NHS IT systems and safeguarding the continuity of critical emergency services. On balance, we believe disclosure would be likely to increase the risk of harm and would not serve the wider public interest.

- Who manages the data storage?

Data storage is managed by the Digital Infrastructure Team.

### Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:



Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon