



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

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www.secamb.nhs.uk

23rd March 2026
Internal Reference: 260304
Email:

Dear ,

Thank you for your request for information, which we received on **02/03/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Your Request

I am currently undertaking university research on the use of technology within large organisations, with a particular focus on Computer Aided Facilities Management (CAFM) systems within NHS Trusts.

Please could you provide the following information:

- Q1. What software does your Trust currently use for its CAFM (Computer Aided Facilities Management) solution?
If multiple systems are in use, please list all solutions rather than only the primary system.
- Q2. What is the contract expiry date for the software used?
If the contract is annual or rolling, please state this. If multiple systems are in use, please provide the known expiry date (or contract term details) for each.
- Q3. Who is the person responsible for managing this system?
- Q4. What is that person's job title?



Formal Response

We currently do not have a Computer Aided Facilities Management (CAFM) system in place.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust