



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

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www.secamb.nhs.uk

6th March 2026
Internal Reference: 260235
Email:

Dear ,

Thank you for your request for information, which we received on **25/02/2026**.
We have considered your request under the Freedom of Information Act 2000.
Please ensure you quote the Internal Reference number above in any future correspondence.

Your Request

Does your organisation outsource any finance and accounting (F&A) services (e.g. Accounts payable and receivable). If yes, please provide:

- The name of the outsourced service provider
- The name of the outsourced platform (e.g. Oracle ERP)
- The contract duration (in years)
- The contract end date

	Outsourced F&A (yes/no)	Outsourced service provider	Outsourced platform	Contract duration (years)?	Contract end date?
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F&A Services					
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Formal Response

	Outsourced F&A (yes/no)	Outsourced service provider	Outsourced platform	Contract duration (years)?	Contract end date
F&A Services	Yes	NHS Shared Business Services	Oracle Financials	7 years	December 2029

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
 Information Commissioner's Office
 Wycliffe House
 Water Lane
 Wilmslow
 SK9 5AF



Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon