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[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

17<sup>TH</sup> March 20262026  
Internal Reference: 260234  
Email:

Dear,

Thank you for your request for information, which we received on 20/02/2026.  
We have considered your request under the Freedom of Information Act 2000.  
**Please ensure you quote the Internal Reference number above in any future correspondence.**

### Your Request

1. For the period **18:00–22:00 on 5 May 2015**, please provide:
  - a. Resource availability by grade (paramedic, technician, DCA, solo responder)
  - b. Staffing levels covering that period
  - c. Any abstractions (e.g., sickness, breakdowns, off-road vehicles)
  - d. Details of which units were deployed, committed, or otherwise unavailable
2. Any internal notes recording triage decisions, rerouting, or escalation
3. Any documentation explaining why no paramedic resource was able to attend
4. Category A Performance Data for 5 May 2015
  - a. Daily performance metrics for **Red 1 and Red 2** calls
5. Data identifying response times for 5 May 2015.



## Formal Response

For questions one, two, three and five, the requested information is not available. This is due to the Trust's data storage policy and the length of time since the data would have been recorded.

Regarding question four, the data can be found in the table below.

	05/05/2015
Red 1 within 8 minutes (target 75%)	75%
Red 2 within 8 minutes (target 75%)	76.3%

## Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

**Richard Banks**, Head of Corporate Governance at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.

If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Alternatively, you may write to:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Corporate Governance Team**  
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon