



Trust Headquarters
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23rd March 2026
Internal Reference: 260230
Email:

Dear ,

Thank you for your request for information, which we received on **23/02/2026**. We have considered your request under the Freedom of Information Act 2000. **Please ensure you quote the Internal Reference number above in any future correspondence.**

Your Request

Please can I make a request for information in relation to the following services:

Local Area Network, Wide Area Network, Data Centres, Cloud Services, Cyber Security, Unified Comms / Telephony, Contact Centre & Mobile.

For each service, please could you share the following details for any **live contracts** currently in place:

- Contract start & end dates (plus extension options)
- Current supplier (and technology vendor / platform where applicable)
- Total Contract Value
- Relevant procurement contact

Formal Response



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

The Trust holds information relating to contracts for the services listed in your request. However, the detailed information requested for each service — including specific contract start and end dates (and extension options), named suppliers and technology platforms, total contract values, and named procurement contacts — is commercially sensitive.

Disclosure of this information would be likely to prejudice the commercial interests of both the Trust and its suppliers, as it would reveal sensitive contractual arrangements, pricing structures, and supplier relationships that could undermine the Trust's position in current and future procurements.

The Trust is therefore withholding this information under **section 43(2) of the Freedom of Information Act 2000 (Commercial Interests)**.

The Trust recognises the public interest in transparency around the use of public funds and its contractual arrangements. However, this must be balanced against the need to protect commercially sensitive information where disclosure would weaken the Trust's negotiating position, reduce value for money for the public purse, and risk exposing suppliers to competitive harm.

On balance, the Trust considers that the public interest in maintaining the exemption outweighs the public interest in disclosure.

Where relevant, high-level information about the Trust's services and governance arrangements is routinely published on the Trust's website and may be of assistance.

Next steps

Some information held by the Trust is routinely published on our [website](#) and may be of assistance.

If you are dissatisfied with the Trust's response to your request, you have the right to ask for an internal review.

Requests for an internal review should be submitted within **40 working days** of the date of this response and should be sent to:

Richard Banks, Head of Corporate Governance at FOI@secamb.nhs.uk

The internal review will be conducted by an individual who was not directly involved in handling your original request, ordinarily the Trust's Data Protection Officer. We aim to complete internal reviews within **20 working days** of receipt.



If you remain dissatisfied following the outcome of the internal review, you may complain to the Information Commissioner's Office (ICO). The ICO generally expects complaints to be raised promptly following the completion of an internal review.

The easiest way to raise a complaint is via the ICO's website:

www.ico.org.uk/foicomplaints

Alternatively, you may write to:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Yours sincerely,

Corporate Governance Team
South East Coast Ambulance Service NHS Foundation Trust



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