



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

5th March 2026
Internal Ref: 260213
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

I am looking for this information due to establishing a better understanding of the needs of any nursing services you provide, along with the service users covered. No documentation is required, however full and clear disclosure is appreciated.

Unless otherwise stated, all questions relate to Nursing usage only.

1. Please provide name and contact details (email address and telephone number where possible) of the following (broken down per site):
 - a. Temporary Staffing Manager or Staff Bank Manager
 - b. Lead Cancer Nurse and/or;
 - c. Cancer Manager

2. How much nursing agency usage from January 2025 to December 2025 has the Trust used? This is a request for Nursing only. I request for this information to be broken down into the following:
 - a. unit/site and ward/department
 - b. grade/title (i.e. Band 5/6/7 Nurse etc.)
 - c. amount of hours and/or full time equivalent (FTE) broken down per month during the requested time period above
 - d. total cost of agency usage (in £) per month during the requested time period above
 - e. what agencies were used, along with total amount in £ per agency on a monthly basis during the requested time period above
 - f. of these agencies, who were classified as 'off framework' and 'on framework'



3. How does the Trust source any Nurse agency requirements? I request your answer include any frameworks that you use along with the number of SLAs you have in place with providers.
4. Based on your answer above, can you confirm the number of incidences whereby your agency need has been charged above NHSi cap, broken down per shift on a monthly basis i.e. April 2018 = 25 shifts and by what agency
5. Who is responsible for making the decision on which agency/recruitment business to use to fulfil your agency nursing requirements. Please include name and contact details (email and telephone number where possible).
6. What are the Trusts current full-time and part-time vacancies for:
 - a. Cancer Clinical Nurse Specialists
 - b. Lead Cancer Nurse
 - c. Cancer Manager
 - d. Chemotherapy Nurses
 - e. Radiology Nurses
 - f. Oncology Nurses
 - g. General Nurses (all specialisms)

Formal Response

I am looking for this information due to establishing a better understanding of the needs of any nursing services you provide, along with the service users covered. No documentation is required, however full and clear disclosure is appreciated.

Unless otherwise stated, all questions relate to Nursing usage only.

1. **Please provide name and contact details (email address and telephone number where possible) of the following (broken down per site):**
 - a. **Temporary Staffing Manager or Staff Bank Manager**
 - b. **Lead Cancer Nurse and/or;**
 - c. **Cancer Manager**

The Trust does not employ any of the roles mentioned from 1a. - 1c.

2. **How much nursing agency usage from January 2025 to December 2025 has the Trust used? This is a request for Nursing only. I request for this information to be broken down into the following:**
 - a. **unit/site and ward/department**

Integrated Urgent Care Contact Centres

- b. **grade/title (i.e. Band 5/6/7 Nurse etc.)**



Nurse Band 6: These provide clinical telephone advice as part of our delivery of the 999 emergency and NHS111 services.

c. amount of hours and/or full time equivalent (FTE) broken down per month during the requested time period above

Hours provided:

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1,279.9	1,248.7	1,181.5	1,265.0	1,212.2	1,136.7	1,182.1	1,228.5	1,145.9	1,165.0	1,182.1	1,270.1

d. total cost of agency usage (in £) per month during the requested time period above

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
49,597	48,387	45,783	49,017	46,973	44,048	45,806	47,605	44,404	45,142	45,807	49,217	561,785

e. what agencies were used, along with total amount in £ per agency on a monthly basis during the requested time period above

The only agency used is Hallam Medical Ltd

f. of these agencies, who were classified as ‘off framework’ and ‘on framework’

On framework

3. How does the Trust source any Nurse agency requirements? I request your answer include any frameworks that you use along with the number of SLAs you have in place with providers.

The Trust sources agency nurses via the approved frameworks as set out by NHS England [here](#).

4. Based on your answer above, can you confirm the number of incidences whereby your agency need has been charged above NHSi cap, broken down per shift on a monthly basis i.e. April 2018 = 25 shifts and by what agency

The above hours are all provided [here](#) as seen in the above the Price Cap.

5. Who is responsible for making the decision on which agency/recruitment business to use to fulfil your agency nursing requirements. Please include name and contact details (email and telephone number where possible).



The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk.

Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us | SECAMB](#)

- 6. What are the Trusts current full-time and part-time vacancies for:**
- a. Cancer Clinical Nurse Specialists**
 - b. Lead Cancer Nurse**
 - c. Cancer Manager**
 - d. Chemotherapy Nurses**
 - e. Radiology Nurses**
 - f. Oncology Nurses**

The Trust does not employ any of the roles mentioned from 6a. - 6f.

g. General Nurses (all specialisms)

We do not have a specific vacancy for nurses. Nurses provide part of the clinical advice service as part of our contact centres providing telephone advice and triage.

This role currently has a vacancy of 80 FTE across both our 999 emergency and NHS111 contact centres.

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon