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9th February 2026  
Internal Ref: 260120  
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

### **FOI Request**

To whom it may concern,

For the 6-month period ending 1<sup>st</sup> January 2026, can you please provide:

**1. Total Framework Agency Spend for both general and specialist nurses.**

\*Specialist Nurses: Any Nursing Role that is not a general nurse.

**2. Total Off Framework Agency Spend for both general and specialist nurses.**

\*Specialist Nurses: Any Nursing Role that is not a general nurse.

**3. Total hours filled by Framework Agencies for both general and specialist nurses and a breakdown of hours for each specialty.**

\*Specialist Nurses: Any Nursing Role that is not a general nurse.

**4. Total hours filled by Off Framework Agencies for both general and specialist nurses and a breakdown of hours for each specialty.**

\*Specialist Nurses: Any Nursing Role that is not a general nurse.

**5. A list of all Framework Agencies utilised by the Trust for both general and specialist nurses.**

\*Specialist Nurses: Any Nursing Role that is not a general nurse.



**6. A list of all Off Framework Agencies utilised by the Trust for both general and specialist nurses and total number of shifts for each Off Framework agency:**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

**7. The highest Framework Agency Charge Rate within your Trust for both general and specialist nurses.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

**8. The highest Off Framework Agency Charge Rate within your Trust for both general and specialist nurses.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse**

**9. A list of any agency (Framework and Off Framework) that have ongoing block booking arrangements for both general and specialist within your Trust within the identified time frame (01.06.2025 - 01.01.2026):**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse**

## **Formal Response**

**To whom it may concern,**

**For the 6-month period ending 1<sup>st</sup> January 2026, can you please provide:**

Note: Nurses cannot be identified separately but deliver part of the clinical resource to provide telephone triage for our 999 and 111 patients. The total for these clinical resources is provided in the responses below.

- 1. Total Framework Agency Spend for both general and specialist nurses.  
\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

£796,561

- 2. Total Off Framework Agency Spend for both general and specialist nurses.  
\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

Not Applicable

- 3. Total hours filled by Framework Agencies for both general and specialist nurses and a breakdown of hours for each specialty.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

16,607hrs



**3. Total hours filled by Off Framework Agencies for both general and specialist nurses and a breakdown of hours for each specialty.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

Not Applicable

**5. A list of all Framework Agencies utilised by the Trust for both general and specialist nurses.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

- Connaught Resourcing Ltd
- Hallam Medical Ltd
- Hays Specialist Recruitment Ltd
- Medical Resource Partners Ltd
- Merco Medical Staffing Ltd
- Reed Specialist Recruitment Ltd

**6. A list of all Off Framework Agencies utilised by the Trust for both general and specialist nurses and total number of shifts for each Off Framework agency:**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

Not Applicable

**7. The highest Framework Agency Charge Rate within your Trust for both general and specialist nurses.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse.**

£ 67.19 per hour (inclusive of VAT)

**8. The highest Off Framework Agency Charge Rate within your Trust for both general and specialist nurses.**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse**

Not Applicable

**9. A list of any agency (Framework and Off Framework) that have ongoing block booking arrangements for both general and specialist within your Trust within the identified time frame (01.06.2025 - 01.01.2026):**

**\*Specialist Nurses: Any Nursing Role that is not a general nurse**

Not Applicable

**Next steps**

Please note you will be able to source a lot of information which is made available on our website.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](https://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon