



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

6th February 2026
Internal Ref: 260113
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, I am writing to request the following information from the South East Coast Ambulance Service NHS Trust (SECAMB). Please provide all information in a machine-readable and mappable format wherever possible (e.g., GIS coordinates, GeoJSON, KML, CSV with latitude/longitude, shapefiles), rather than static images or generic diagrams.

Specifically, I request the following:

1. Precise Geographical Boundary of SECAMB Operational Area

Please provide the precise, official geographical boundary (polygon) of the SECAMB area of responsibility.

This should include:

- A polygon or set of polygons defined by latitude/longitude coordinates suitable for use in mapping applications (e.g., Google Maps, QGIS, ArcGIS, etc.).
- Preferred formats: GeoJSON, KML, ESRI Shapefile, or CSV with coordinate pairs.
- If available, please include metadata indicating the coordinate reference system (e.g., WGS84).

Please do not provide a generic outline photograph or schematic. I require data that can be rendered on commonly used mapping platforms.



2. Full List of Operational Stations and Frontline Resources

Please provide a complete and up-to-date list of all operational ambulance stations and bases that operate frontline resources. For each station, include:

- Station name
- Full postal address
- Latitude and longitude
- Types of frontline resources based or routinely operating from that station (e.g., Ambulances, Hazardous Area Response Team (HART), Rapid Response Vehicles, Patient Transport Service vehicles excluded unless they also perform emergency frontline response)
- Any significant specialisms or capabilities associated with the station (e.g., mental health response units, bariatric equipment, urgent care, etc.)

Please clarify whether the list includes co-located NHS, private partner or clinical commissioning group facilities.

3. Critical Care Resources under SECAMB Dispatch Desk

Please provide details regarding all critical care resources that are dispatched or coordinated by the SECAMB critical care desk or equivalent function, including:

- Charitable partner resources (e.g., air ambulances, charity critical care cars, BASICS volunteers) that are taskable via SECAMB dispatch
- The name of each resource/organisation
- Operational base location (address and coordinates if available)
- The types of missions/tasks they are activated to support (e.g., prehospital critical care, mechanical circulatory support, retrieval, critical care advice)
- Whether the resource is permanently integrated into SECAMB dispatch protocols or available on request
- The scope of practice and skill mix of these resources.

Additionally, please provide details on SECAMB-run Advanced Paramedic Practitioners (APPs) and critical care teams, specifically:

- Team designation (e.g., Critical Care APP, Prehospital Emergency Medicine Team, etc.)
- Base location and coverage area
- Rostered operational hours (if available)
- Any special equipment or capabilities relevant to critical care dispatch

Formal Response

The Trust confirms it holds part of the information you have requested.

Under the Freedom of Information Act 2000, I am writing to request the following information from the South East Coast Ambulance Service NHS Trust (SECAMB). Please provide all information in a machine-readable and mappable format wherever possible (e.g., GIS coordinates, GeoJSON, KML, CSV with latitude/longitude, shapefiles), rather than static images or generic diagrams.

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- Preferred formats: GeoJSON, KML, ESRI Shapefile, or CSV with coordinate pairs.**
- If available, please include metadata indicating the coordinate reference system (e.g., WGS84).**

Please do not provide a generic outline photograph or schematic. I require data that can be rendered on commonly used mapping platforms.

Information in attached within SECAMB – Polygon Excel

2. Full List of Operational Stations and Frontline Resources

Please provide a complete and up-to-date list of all operational ambulance stations and bases that operate frontline resources. For each station, include:

- Station name**
- Full postal address**
- Latitude and longitude**
- Types of frontline resources based or routinely operating from that station (e.g., Ambulances, Hazardous Area Response Team (HART), Rapid Response Vehicles, Patient Transport Service vehicles excluded unless they also perform emergency frontline response)**
 - Any significant specialisms or capabilities associated with the station (e.g., mental health response units, bariatric equipment, urgent care, etc.)**

Please clarify whether the list includes co-located NHS, private partner or clinical commissioning group facilities.

Section 21 of the Freedom of Information Act exempts information that is reasonably accessible to the applicant by other means. If the requested material is already

publicly available or can be obtained without undue difficulty, we are not required to provide it under FOIA.

In such cases, we will confirm that we hold the information and provide details of where and how it can be accessed, ensuring compliance with the Act while avoiding duplication

This information can be found here on [our website](#).

With regard to frontline resources, SECAMB Make Ready Centres routinely operate Double-Crewed Ambulances and Solo Response Vehicles. Our Hazardous Area Response Team (HART) resources are based at the Ashford and Gatwick Make Ready Centres.

The Patient Transport Service (PTS) provision within the SECAMB area is contracted to Emed and therefore SECAMB does not operate patient transport service vehicles.

All listed locations are SECAMB owned or SECAMB operated facilities. SECAMB does not base frontline resources at private provider premises or at co-located NHS & Clinical Commissioning Group (CCG) facilities. However, SECAMB does operate a number of Ambulance Community Response Points, including temporary accommodation (such as portable units) located at some fire station sites across the region.

3. Critical Care Resources under SECAMB Dispatch Desk

Please provide details regarding all critical care resources that are dispatched or coordinated by the SECAMB critical care desk or equivalent function, including:

- **Charitable partner resources (e.g., air ambulances, charity critical care cars, BASICS volunteers) that are taskable via SECAMB dispatch**

The SECAMB critical care desk only dispatches SECAMB resources but works very closely alongside The Air Ambulance Charity, Kent Surrey Sussex dispatcher.

- **The name of each resource/organisation**

South East Coast Ambulance Service NHS Foundation Trust

The Air Ambulance Charity, Kent Surrey Sussex

- **Operational base location (address and coordinates if available)**

Critical Care Paramedics (CCPs) are based at the following locations. They also have access to use any location listed in the spreadsheet required.

- Ashford Make Ready Centre

- Brighton Make Ready Centre
- Chertsey Make Ready Centre
- Dartford Ambulance Station
- Gatwick Make Ready Centre
- Hastings Make Ready Centre
- Paddock Wood Make Ready Centre
- Thanet Make Ready Centre
- Tongham Ambulance Station
- Worthing Ambulance Station

The addresses of these locations are available on the Trust website (<https://www.secamb.nhs.uk/our-locations/>).

- **The types of missions/tasks they are activated to support (e.g., prehospital critical care, mechanical circulatory support, retrieval, critical care advice)**

SECAMB Critical Care Paramedics are tasked to provide enhanced clinical care to patients with acute illness or injury. This includes those in need of advanced life support, extended analgesia or additional treatment for conditions such as seizures. Cases are identified via the critical care desk during 999 call receipt or following requests from operational ambulance resources.

- **Whether the resource is permanently integrated into SECAMB dispatch protocols or available on request**

Critical care resources are integrated into the predetermined response to specific incident types, such as cardiac arrest and are also available upon request from attending resources. They can be automatically allocated to an incident when they are the closest resource to high priority calls (Category 1).

- **The scope of practice and skill mix of these resources.**

Please find the Critical Care Paramedic scope of practice within the Scope of Practice and Clinical Standards Policy [attached here](#).

Additionally, please provide details on SECAMB-run Advanced Paramedic Practitioners (APPs) and critical care teams, specifically:

- **Team designation (e.g., Critical Care APP, Prehospital Emergency Medicine Team, etc.)**

All critical care resources are staffed by a Critical Care Paramedic. These are based at 10 geographical locations across the region.

• **Base location and coverage area**

- Ashford Make Ready Centre
- Brighton Make Ready Centre
- Chertsey Make Ready Centre
- Dartford Ambulance Station
- Gatwick Make Ready Centre
- Hastings Make Ready Centre
- Paddock Wood Make Ready Centre
- Thanet Make Ready Centre
- Tongham Ambulance Station
- Worthing Ambulance Station

The addresses of these locations are available on the Trust website (<https://www.secamb.nhs.uk/our-locations/>).

• **Rostered operational hours (if available)**

24/7 cover is provided by Critical Care Paramedics. Shifts are either 0630-1830 or 1830-0630.

• **Any special equipment or capabilities relevant to critical care dispatch**

Critical Care Paramedics working on the Critical Care Desk use the Cleric Computer Aided Dispatch software and CROPS radio system. They have the capability to call back to gather further information to aid dispatch decisions and may advise dispatchers on resourcing requirements.

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon