



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

5th February 2026  
Internal Ref: 251102  
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

### **FOI Request & Formal Response**

You asked us:

**Under the Freedom of Information Act, I would like to request information about the main digital systems currently used within your organisation.**

**Please provide a list of the main clinical, administrative, and corporate systems, excluding: standard desktop software (e.g. Microsoft Office, Outlook/email, web browsers), locally created spreadsheets, templates, or databases maintained by individual teams.**

**Attached is a spreadsheet for completion, for each system, please provide on a new row (where available):**

- 1. System name**
- 2. Supplier/vendor**
- 3. Primary purpose / category (choose from: PAS, EPR/Clinical Records, Radiology, Pharmacy, PLICS, Finance, HR/Workforce, Risk & Governance, Other)**



**If a system doesn't fit one of the listed categories, please use "Other" and provide a short note.**

The Trust confirms it holds the information you have requested.

All requested information has been added to the spreadsheet provided.

### **Next steps**

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**