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[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

28th January 2026  
Internal Ref: 260126  
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

### **FOI Request**

I am a Professional Doctorate student in Public Health at Bangor University. I also work in Remote Clinical Care in the Welsh Ambulance Service.

My research is examining the **provision of Health Promotion within Remote Clinical Care**, specifically within NHS 111.

Having conducted early investigations, there is limited published literature on this, and hence I am now looking to individual organisations, NHS 111 providers and Ambulance Services, to establish whether they have guidance, policies, Standards Operating Policies, or provide their clinicians with specific public health/ health inequalities education or training.

I would be extremely grateful to receive any information you can provide on this subject, even if this is a confirmation that nothing is currently provided or available.

### **Formal Response**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

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1. Health inequalities training is delivered during the NHS Pathways Core Module 1. This is the standard package delivered by any NHSP provider.
2. We do not deliver any bespoke packages locally. The new Learning Disabilities and Autism (LDA) training delivered in key skills does contain some local info on health inequalities
3. Pathways Clinical Consultation Support (PaCCS) clinicians do not receive health inequalities training

### Next steps



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Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



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