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www.secamb.nhs.uk

13TH January 2026
Internal Ref: 251203
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

Please provide the following information:

- 1. What is the total Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?**
- 2. What is the total Off-Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?**
- 3. What is the total amount of framework agencies currently suppling above NHSI Capped rates (Escalated on framework) for Doctor's, AHP and nursing? Please specify these agencies.**
- 4. Are you currently reviewing your PSL for Doctor's, Nursing and AHP to help reduce agency spend where you currently have agencies charging above cap?**
- 5. What areas are currently in high demand with the most unfilled vacancies for Doctors, Nursing and AHP?**



6. Do you have a managed service implemented at the trust to assist with your temporary staffing processes?

7. If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

8. Do you use a direct engagement platform?

9. If yes, please advise who this contact is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

10. Do you have a master vendor arrangement in place with any temporary staffing suppliers?

11. If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

12. Do you have any RPO (Recruitment Process Outsourcing) agreements with any suppliers in relation to the supply of substantive staff?

13. If yes, please advise who this contract is with, which staffing categories it is for, when the contract expires, which framework it was procured under and which departments it is for (if it is department specific).

14. Does the Trust use external supply agencies to support with insourcing services?

15. If yes, which agencies are used, what was the spend for these services from 1st March 2025 - 31st October 2025 and which departments used these services from 1st March 2025 - 31st October 2025?

Formal Response

The Trust confirms it holds / confirms it holds part of / does not hold the information you have requested.

1. What is the total Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?

| | |
|---------|------------|
| AHP | £1,269,531 |
| Doctors | £0 |
| Nursing | £385,612 |



2. What is the total Off-Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?

| | |
|---------|--------|
| AHP | £0 |
| Doctors | £3,924 |
| Nursing | £0 |

3. What is the total amount of framework agencies currently suppling above NHSI Capped rates (Escalated on framework) for Doctor's, AHP and nursing? Please specify these agencies.

The total amount of framework agencies is seven as per the list below:

Connaught Resourcing Ltd

Hallam Medical Ltd

Hays Specialist Recruitment Ltd

Medical Resource Partners Ltd

Merco Medical Staffing Ltd

Reed Specialist Recruitment Ltd

Vela Medical Group Ltd

4. Are you currently reviewing your PSL for Doctor's, Nursing and AHP to help reduce agency spend where you currently have agencies charging above cap?

No, this is currently being reviewed. This was put out for tender back in May 2025 (<https://www.find-tender.service.gov.uk/Notice/022498-2025>).

5. What areas are currently in high demand with the most unfilled vacancies for Doctors, Nursing and AHP?

Our highest demand is in our 999 Emergency Operations Centres and 111 Contact Centres which supports the provision of clinical advice as part of those services.

6. Do you have a managed service implemented at the trust to assist with your temporary staffing processes?

Not applicable

7. If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

Not applicable

8. Do you use a direct engagement platform?

Not applicable

9. If yes, please advise who this contact is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

Not applicable

10. Do you have a master vendor arrangement in place with any temporary staffing suppliers?

Not applicable

11. If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.

Not applicable

12. Do you have any RPO (Recruitment Process Outsourcing) agreements with any suppliers in relation to the supply of substantive staff?

Not applicable

13. If yes, please advise who this contract is with, which staffing categories it is for, when the contract expires, which framework it was procured under and which departments it is for (if it is department specific).

Not applicable

14. Does the Trust use external supply agencies to support with insourcing services?

Not applicable

15. If yes, which agencies are used, what was the spend for these services from 1st March 2025 - 31st October 2025 and which departments used these services from 1st March 2025 - 31st October 2025?

Not applicable

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**