



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

15th December 2025
Internal Ref: 251131
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, I am writing to request the following information:

1. What is the name of your Medics Appraisals software provider? (None if software not used)
2. What is the name of your second Medics Appraisals software provider? (If you have more than one software provider)
3. When did the contract for your Medics Appraisals software provider start? (dd/mm/yyyy) (None if software not used)
4. When does the contract for your Medics Appraisals software provider expire? (dd/mm/yyyy) (None if software not used)
5. When did the contract for your second Medics Appraisals software provider start? (dd/mm/yyyy) (If you have more than one software provider)
6. When does the contract for your second Medics Appraisals software provider expire? (dd/mm/yyyy) (If you have more than one software provider)
7. What was the Trust's total spend on Medics Appraisals fees in 2024 – not incl. implementation?
8. What was the Trust's total spend on Medics Appraisals fees in 2025 – not incl. implementation?



Formal Response

The Trust confirms it does not hold the information you have requested.

The Trust does not use a system to appraise Doctors clinical Practice.

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us | SECAMB](#)

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust