



Trust Headquarters
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Crawley
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Tel: 0300 123 0999
www.secamb.nhs.uk

15th December 2025
Internal Ref: 251125
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

**I would like information on the actual number of available ambulances on the evening of also the number you have at your disposal.
I would also like information on the response times of all the other calls that were pending at the time. The response letter said there were 12, two were also assigned a category 2, information to include category time to allocate an ambulance, time to dispatch, time of arrival and outcome.'
The Requester is asking for information about the service on 21/7/25, between 2:35am and 3:04am, in the Worthing area.**

Formal Response

I would like information on the actual number of available ambulances on the evening of also the number you have at your disposal.

I can confirm that on that shift- 21/07/2025 we had 7 Double Crewed Ambulances on duty between 0235 and 0304 hours. In addition we had a 0200 finish and a 0100 finish.



I would also like information on the response times of all the other calls that were pending at the time. The response letter said there were 12, two were also assigned a category 2, information to include category time to allocate an ambulance, time to dispatch, time of arrival and outcome.'

The Requester is asking for information about the service on 21/7/25, between 2:35am and 3:04am, in the Worthing area.

Trust was in Clinical Safety Plan Level 3 with 80 outstanding calls at 02:35

Worthing was holding 8 incidents broken down as follows – 1 Category 2 – 6 Category 3 and 1 HCP.

Average response for Category 2 during this period was 46:30 and Category 3 3hr 57mins.

We are commissioned to deliver a regional service and as such crews may be dispatched from our Worthing Operating Unit to cases of a higher priority in adjacent localities.

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**